Understanding your statement

Questions?
Customer service representatives are available to answer billing related questions.

Payment Options/Message
These are the payment options that are available to you as well as important messages, including our online payment portal.

Account/Guarantor Number
The unique number for the individual who is financially responsible for amounts owed. This may or may not be the patient.

myEasyMatch Code
A number unique to your document that allows us to identify your specific account and properly address your electronic delivery or payment needs.

Remit Address
This is the address for payments sent by mail.

Encounter Details
Details of each specific encounter, or instance of care, for the patient and the date(s) services were provided.

Amount owed
Total amount owed for all accounts on the statement.

If you have questions about your statement, call us at (800) 627-3570