

## Understanding your statement

- Questions?
  Customer service representatives are available to answer billing related questions.
- Payment Options/Message
  These are the payment options that are available to
  you as well as important messages, including our online
  payment portal.
- Account/Guarantor Number
  The unique number for the individual who is financially responsible for amounts owed. This may or may not be the patient.
- myEasyMatch Code
  A number unique to your document that allows us to identify your specific account and properly address your electronic delivery or payment needs.
- Remit Address
  This is the address for payments sent by mail.
- **Encounter Details**Details of each specific encounter, or instance of care, for the patient and the date(s) services were provided.
- 7 Amount owed

  Total amount owed for all accounts on the statement.

