



## Aspirus Financial Assistance Policy – Plain Language Summary

The Aspirus Financial Assistance Program (AFA) provides eligible patients partial or full discounts on emergent or medically necessary hospital care. Patients seeking assistance through this program must complete the AFA application and provide all required documents.

**Eligibility** – The Aspirus Financial Assistance Program is designed to help low-income, uninsured and underinsured patients with assistance paying for part or all of their medical care. Patients may be eligible if their family income is at or below 300% of the Federal Poverty Guidelines (FPG). Evaluation of other criteria as noted on the application check list is also required. Patients may contact a Financial Counselor or Central Billing Office representative located at your local Aspirus Hospital to determine eligibility and for assistance applying.

Patients who are eligible for AFA will not be charged more than amounts generally billed (AGB) for emergency or other medically necessary care to patients with insurance (AGB, as defined by IRS Section 501(r)).

**Covered Services** – The Aspirus Financial Assistance program provides assistance for medically necessary care provided at an Aspirus Hospital. The types of services not covered by this program include cosmetic, optical and non-urgent and not medically necessary services.

**To Apply** – An AFA application may be obtained/completed/submitted as follows:

- In person obtain an application at any of the Aspirus Hospital admission locations or at the Central Billing Office/ Financial Counselor or Cashier Office at your local Aspirus facility (see locations on back).
- By telephone request to have an application mailed to you free of charge by calling 866.972.1774 Monday–Friday 7:00 am – 4:30 pm (CST)
- By mail request an application be sent to you free of charge. Mail requests to Aspirus Central Billing Office, PO Box 1008, Wausau, WI 54402-1008.
- Download and print an application from our website: [www.aspirus.org/financialaid](http://www.aspirus.org/financialaid).
- Assistance completing applications is provided by Central Billing Office staff at your local Aspirus Hospital (see locations on back).
- For questions about the Aspirus Financial Assistance application process or about completing the application, please call us at 866.972.1774
- Completed applications and all required documentation should be returned using the return envelope provided with the application or by dropping information off at your local Aspirus Hospital (see locations on back).

Complete applications will be reviewed for eligibility according to the Aspirus Financial Assistance Policy. We will not consider incomplete applications, but will advise of missing information and provide you an opportunity to submit missing information by the required deadline.

**Language Assistance** – Aspirus provides interpreter services at no cost to you. The AFA application, policy and this policy summary are available in English, Hmong and Spanish. For more information, call 866.972.1774 or visit our website at [www.aspirus.org/financialaid](http://www.aspirus.org/financialaid).

**To Obtain a Copy of the AFA Policy** – You may request a free copy of the Aspirus Financial Assistance policy by calling 866.972.1774, mail your request to PO Box 1008, Wausau WI, 54402-1008 or by visiting our website at [www.aspirus.org/financialaid](http://www.aspirus.org/financialaid).

## WISCONSIN LOCATIONS

### **Aspirus Langlade Hospital**

Cashier and Financial Counselor Offices  
112 E. 5<sup>th</sup> Avenue  
Antigo, WI 54409  
715.623.9589 or 715.623.9244

### **Aspirus Medford Hospital**

Cashier and Financial Counselor Offices  
135 S. Gibson Street  
Medford, WI 54451  
715.748.7503  
715.748.8154 or 715.748.8870

### **Aspirus Riverview Hospital**

Financial Counselors Office  
410 Dewey Street  
Wisconsin Rapids, WI 54494  
715.421.7581

### **Aspirus Wausau Hospital**

Cashier Office  
333 Pine Ridge Blvd  
Wausau, WI 54401  
715.847.2137

## MICHIGAN LOCATIONS

### **Aspirus Grand View Hospital**

Financial Counselors Office  
N10561 Grand View Lane  
Ironwood, MI 49938  
906.932.6203

### **Aspirus Iron River Hospital**

Financial Counselors Office  
1400 W Ice Lake Road  
Iron River, MI 49935  
906.265.0492 or 906.265.0493

### **Aspirus Keweenaw Hospital**

Financial Counselors Office  
205 Osceola Street  
Laurium, MI 49913  
906.337.6596 or 906.337.6330

### **Aspirus Ontonagon Hospital**

Financial Counselors Office  
601 7<sup>th</sup> Street  
Ontonagon, MI 49953  
906.884.8104