

**ID Cards:** Benefit insurance cards, for newly enrolled participants, will be mailed to employee homes 10-15 days after enrollment. During Open Enrollment if you are not making a change to your level of coverage and there are no plan design changes you may continue to use your current card. Please refer to the table below for specific information.

Benefit – Carrier	ID Cards	Access your card or order replacement card
Health Insurance <i>Aspirus Health Plan</i>	<p><b>Newly Enrolled mid-year:</b> allow 10-15 days after enrollment to receive cards.</p> <p><b>During Open Enrollment:</b></p> <ul style="list-style-type: none"> <li>• If there are changes to deductible and/or max out-of-pocket then new ID cards will be issued to all enrolled employees.</li> <li>• If plan design is not changing, and employees do not change their level of coverage, then no new card is sent and employees can continue to use their current card.</li> <li>• New cards should be received by end of year.</li> </ul>	<p>Phone: 866-631-5404 Email: <a href="mailto:CustomerService@AspirusHealthPlan.com">CustomerService@AspirusHealthPlan.com</a> Website: <a href="http://aspirushealthplan.com">aspirushealthplan.com</a></p>
Dental Insurance <i>Delta Dental of WI</i>	<p><b>Newly Enrolled mid-year:</b> allow 10-15 days after enrollment to receive cards.</p> <p><b>During Open Enrollment:</b></p> <ul style="list-style-type: none"> <li>• If there are plan changes then new ID cards will be issued to all enrolled employees.</li> <li>• If plan design is not changing, and employee does not change their level of coverage, then no new card is sent and employees can continue to use their current card.</li> <li>• Cards for new enrollees should be received by end of year.</li> <li>• ID # is the same for both dental and vision cards.</li> </ul>	<p>Phone: 800-236-3712 Website: <a href="http://www.deltadentalwi.com">www.deltadentalwi.com</a> App: Delta Dental</p>
Vision Insurance <i>Delta Dental of WI</i>	<p><b>Newly Enrolled mid-year:</b> allow 10-15 days following enrollment to receive cards (typically vision cards are sent 5-7 business days after dental cards).</p> <p><b>During Open Enrollment:</b></p> <ul style="list-style-type: none"> <li>• New cards are <b>not</b> sent if there are plan or coverage level changes and employees can continue to use their current card. Vision cards are more generic, allowing members to hold on to ID cards longer.</li> <li>• Cards for new enrollees should be received by end of year.</li> <li>• ID # is the same for both dental and vision cards.</li> </ul>	<p>Phone: 844-848-7090 Website: <a href="http://DeltaVisionWI.com">DeltaVisionWI.com</a> App: EyeMed</p> <p>Vision cards are not needed to receive services; you can provide the policy number as follows:</p> <ul style="list-style-type: none"> <li>• Full Service: 45528</li> <li>• Material Only: 45527</li> </ul>
Flexible Spending Accounts <i>EBC</i>	<p>Debit card issued only to brand new participants.</p> <p>During Open Enrollment, current participants will have elections loaded to existing card and if expiring, new card is sent prior to end of month in which expiring. Cards are good for 3 years.</p>	<p>Phone: 800-346-2126 Email: <a href="mailto:participantservices@ebcflex.com">participantservices@ebcflex.com</a> Website: <a href="http://www.Ebcflex.com">www.Ebcflex.com</a></p>
Voluntary Benefits (Accident, Critical Illness, Hospital Confinement) <i>Voya</i>	No ID cards issued.	<p>Phone: 877-236-7564 Website: <a href="https://go.voya.com/aspirus">https://go.voya.com/aspirus</a></p>
Identity Theft <i>Sontiq IdentityForce</i>	No ID cards issued.	<p>Phone: 877-694-3364 Website: <a href="http://IdentityForce.com">IdentityForce.com</a> App: MySontiq</p>
Pet Insurance <i>Nationwide</i>	No ID cards issued.	<p>Phone: 877-738-7874 Website: <a href="http://PetsNationwide.com">PetsNationwide.com</a></p>
Discount Platform <i>PerkSpot</i>	No ID cards issued.	<p>Phone: 866-606-6057 Website: <a href="https://aspirus.perkspot.com">https://aspirus.perkspot.com</a></p>