

Riverview Hospital Association
Wisconsin Rapids, Wisconsin

Community Health Needs Assessment



July 31, 2013

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WIPFLI^{LLP}
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Introduction

Riverview Hospital Association was organized by community leaders in 1912 to operate a local hospital and fill the health care needs of South Wood County and neighboring areas. Today Riverview Hospital Association remains one of the few independent, community-owned and operated health care providers in Wisconsin.

Through the years, Riverview has expanded both its facilities and service lines. A physician clinic was established on the campus in 1996, due to the need for additional primary care physicians in the area. Since then, two satellite clinics have been developed in the underserved areas of Nekoosa and Rome. In addition, specialty physicians have been added in neurology, oncology, psychiatry, and podiatry.

Recognizing the community need for cancer treatment close to home, Riverview established the UW Cancer Center Riverview in 2003. The center is affiliated with the University of Wisconsin Carbone Cancer Center thereby providing the Riverview communities with the resources of an internationally recognized, comprehensive cancer treatment program.

Responding to the unmet need of providing dental care to low-income families in the area, the Riverview Community Dental Clinic was started in 2009. Today the clinic is the only provider offering dental care to the residents of South Wood County who are covered by Medicaid and Badger Care.

Riverview continues to serve its mission of providing compassionate, affordable, state-of-the-art health care to its communities. Riverview's vision to remain locally owned and governed, retain competent and compassionate employees, be proactive in responding to the communities' needs, and enhancing community wellness ensures that residents will have their health care needs met both now and in future.

Methods

Wipfli's Role

In February 2013, Wipfli LLP (Wipfli) was engaged by leadership at Riverview Hospital Association (RHA) to facilitate the community health needs assessment (CHNA) process on behalf of the hospital. This CHNA report was completed in compliance with the IRS requirements described in section 501(r)(3) of the Internal Revenue Code.

CHNA Advisory Committee

The CHNA Advisory committee was formed by Leadership at RHA. The team was tasked with completing the objectives outlined by the Internal Revenue Service (IRS) CHNA requirements. The team consisted of the following members:

- Celse Berard - President
- Richard Bailey MD, President of Medical Affairs
- Nan Taylor, Director of Business Development and Community Relations

Administrative Council

The RHA Administrative Council, along with the CHNA Advisory Council, was involved in the development of the implementation strategies. Members of the RHA Administrative Council are:

- Michael Bovee – VP of Finance
- Thomas Hunsberger – VP of Human Resources
- Peggy Ose – VP of Patient Services/Chief Nursing Officer
- Marj Tell – VP of Information Technology
- Lisa Rowe-Peplinski – VP of Quality Improvement

Community Served Determination

The service area for RHA was selected with input from the RHA CHNA Advisory Committee. The majority of RHA's patients originate from Wood County, while a small portion of patients originate from the city of Rome in Adams County. While RHA felt it was important to include Adams County in the service area and understand the unique needs of Adams County, RHA's outreach and Health improvement efforts will focus primarily on Wood County.

CHNA Process

The CHNA process that Wipfli utilized to conduct the assessment has been adopted from leading sources on the subject. These sources include:

- Association for Community Health Improvement
- Flex Monitoring Team

The following outline explains the process for conducting the CHNA. Each process is described in more detail throughout the report.

1. Formation of a CHNA advisory committee
2. Definition of the community served by the hospital facility
 - a. Demographics of the community
 - b. Existing health care facilities and resources
3. Data collection and analysis
 - a. Primary data
 - b. Secondary data
4. Identification and prioritization of community health needs and services to meet community health needs
5. Adoption of goals and implementation strategies to respond to prioritized needs in collaboration with community partners
6. Dissemination of priorities and implementation strategies to the public.

Primary Data Collection

Focus group discussions were conducted with each of the two major stakeholder groups within Wood and Adams County. These stakeholder groups included:

1. Health, social service, and local business agencies and
2. Riverview Hospital Association Department Directors and Administrative Council

The purpose of the focus group discussions was to gather information and opinions from persons who represent the broad interests of the community served, including persons with special knowledge or expertise in public health and persons who represent the medically underserved and vulnerable populations. For the focus groups, community stakeholders were identified by the RHA CHNA Advisory Committee. Stakeholders were contacted and asked to participate in the focus groups. A list of the stakeholder focus group participants can be found in Appendix 1. A list of questions that were posed during the focus group discussions can be found in **Appendix 2**. A summary of the primary data collection findings and priorities can be found in Appendix 3.

Secondary Data Collection

Secondary data was collected from a variety of local, county, and state sources to present a community profile, birth and death characteristics, access to health care, chronic diseases, social issues, and other demographic characteristics. Data was collected and presented at the county level and wherever possible, compared to the State of Wisconsin and the Nation.

The secondary data collected for this analysis was collected from the following sources:

- ESRI, 2012 (Based on US Census Data)
- County Health Rankings

Secondary data from several other relevant sources was also reviewed as part of the CHNA process. These sources included:

- Wood County Community Health Assessment, Wisconsin Department of Health Services, 2012
- Vital Signs – Measuring the Vitality of South Wood County, Central Wisconsin Economic Research Bureau, 2011
- Life in Wood County – Community Asset Survey, Community Foundation of South Wood County, Heart of Wisconsin Business and Economic Alliance, Marshfield Area Chamber of Commerce and Industry, Marshfield Area Community Foundation - Staab Construction Fund, Marshfield Area United Way, Mid-State Technical College, United Way of Inner Wisconsin, Wood County Social Services, 2006.

This report presents a summary that highlights the data findings, presents key priorities identified through the CHNA, and the RHA Board-approved implementation plan.

Information Gaps

There were no major gaps in information for this CHNA because quantitative information for demographic and health status were available at the county level. That said, to the extent that health status differs significantly by zip code within the county, health information was not available at that level of granularity. Specifically, the needs of Southern Wood County and Northern Adams County may differ from the overall data findings from Wood County and Adams County.

Community/Demographic Profile – Primary Data Results

Population

The population in Wood County is expected to grow by about 574 people over the next five years, while the population in Adams County is expected to decline slightly by 26 people. Wisconsin is expected to grow by 2.1%. Population is expected to increase nationally by over 3.5%.

2012 and 2017 Population

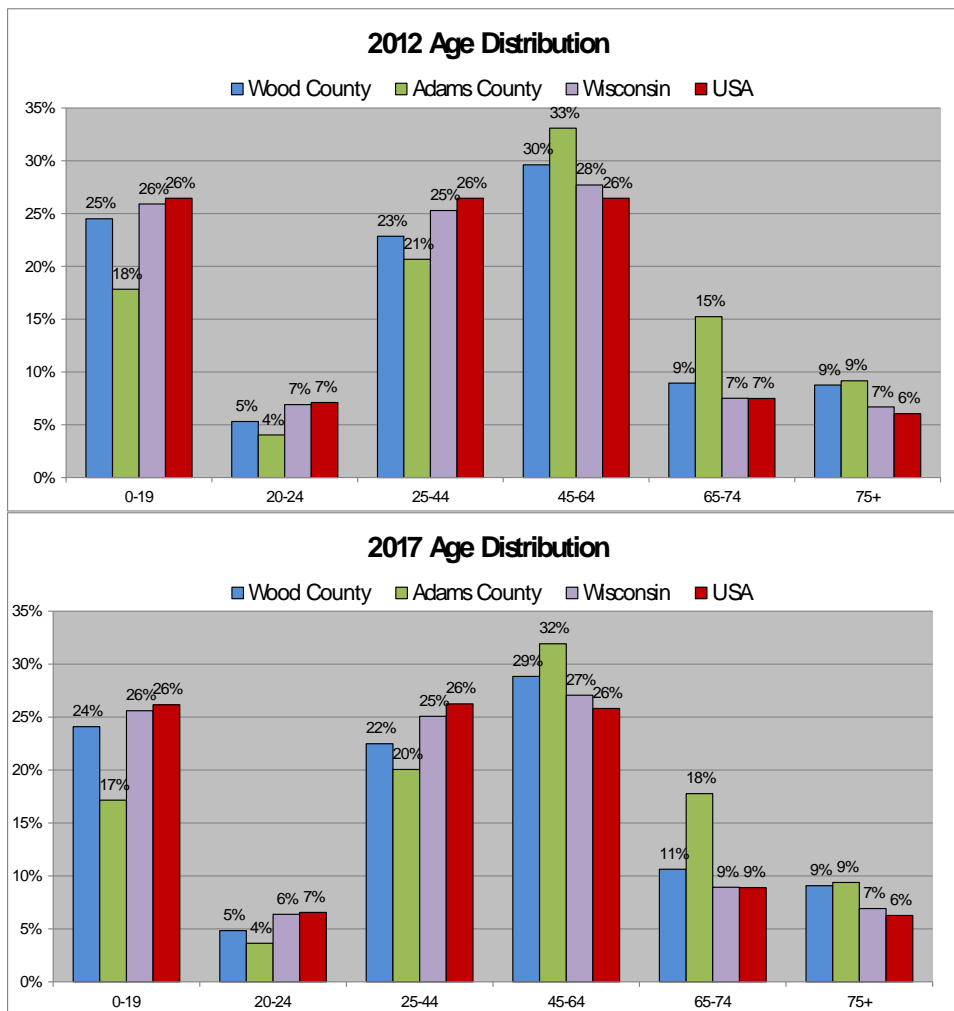
	2012	2017	% Change (2012-2017)	Change (2012-2017)
Wood County	75,295	75,869	0.8%	574
Adams County	21,008	20,982	-0.1%	-26
Wisconsin	5,745,625	5,867,708	2.1%	122,083
USA	313,129,017	323,986,227	3.5%	10,857,210

ESRI Business Information Solutions, 2012

Population by Age

Population was grouped into major age categories for comparison. In general, Wood County and Adams County have a slightly older population than Wisconsin and the Nation. The service area population is expected to stay relatively flat over the next five years. Health needs will also continue to shift toward disease categories that tend to present in older age.

2012 and 2017 Population Age Distribution



ESRI Business Information Solutions, 2012

Population by Race and Ethnicity

RHA's service area is predominantly white, equating to roughly 93-95% of the total population. This percentage is higher than the state of Wisconsin and the Nation as a whole. The numbers are not projected to change significantly by 2017 for either Wood County and Adams County.

2012 and 2017 Population by Race

2012 - Population by Race	Wood County		Adams County		Wisconsin		USA	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
White Alone	71,408	94.8%	19,479	92.7%	4,936,921	85.9%	225,289,662	71.9%
Black Alone	439	0.6%	661	3.1%	361,357	6.3%	39,536,577	12.6%
American Indian Alone	594	0.8%	214	1.0%	55,813	1.0%	3,010,559	1.0%
Asian Alone	1,344	1.8%	86	0.4%	135,664	2.4%	15,239,038	4.9%
Pacific Islander Alone	9	0.0%	4	0.0%	1,875	0.0%	552,594	0.2%
Some Other Race Alone	652	0.9%	273	1.3%	143,945	2.5%	20,008,464	6.4%
Two or More Races	849	1.1%	291	1.4%	110,050	1.9%	9,492,123	3.0%

2017 - Population by Race	Wood County		Adams County		Wisconsin		USA	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
White Alone	71,384	94.1%	19,451	92.7%	4,980,353	84.9%	228,784,341	70.6%
Black Alone	579	0.8%	661	3.2%	377,645	6.4%	41,359,936	12.8%
American Indian Alone	616	0.8%	214	1.0%	59,368	1.0%	3,244,199	1.0%
Asian Alone	1,421	1.9%	86	0.4%	153,454	2.6%	16,950,165	5.2%
Pacific Islander Alone	9	0.0%	4	0.0%	2,216	0.0%	615,508	0.2%
Some Other Race Alone	853	1.1%	274	1.3%	168,010	2.9%	22,299,085	6.9%
Two or More Races	1,007	1.3%	292	1.4%	126,662	2.2%	10,732,993	3.3%

ESRI Business Information Solutions, 2012

Income

Income data was analyzed for Wood County and compared to the state of Wisconsin and the Nation. 2012 census data reveals that Median and Average household income for Wood County is lower than the State and Nation. Adams County has lower income levels than Wood County. Over the next five years, income levels are expected to rise in both counties in line with inflation.

2012 and 2017 Income Levels

2012	Wood County	Adams County	Wisconsin	USA
Median Household Income	\$43,903	\$36,155	\$49,824	\$50,157
Average Household Income	\$53,599	\$47,501	\$62,515	\$68,162
Per Capita Income	\$22,556	\$20,268	\$25,431	\$26,409

2017	Wood County	Adams County	Wisconsin	USA
Median Household Income	\$51,414	\$39,724	\$57,220	\$56,895
Average Household Income	\$58,467	\$51,106	\$71,273	\$77,137
Per Capita Income	\$24,824	\$21,977	\$29,176	\$29,882

ESRI Business Information Solutions, 2012

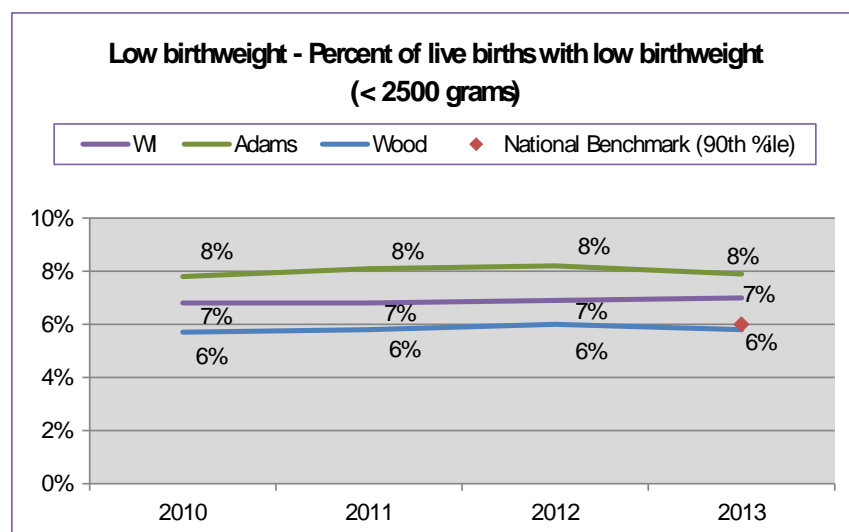
Secondary Data Results

The County Health Rankings display health comparisons of nearly every county in the nation and what influences the health of a county. They measure four types of health factors: health behaviors, clinical care, social and economic, and physical environment. In turn, each of these factors is based on several measures. A subset of the major health rankings are analyzed in this report.

Overall, Wood County ranked #22 out of 72 Counties in Wisconsin for health outcomes based on the data collected by County Health Rankings. Adams County ranked #40.

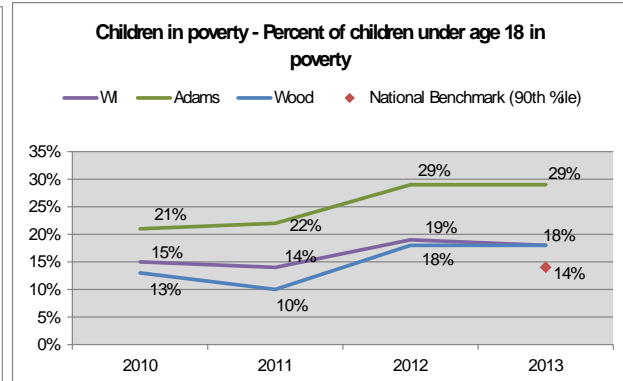
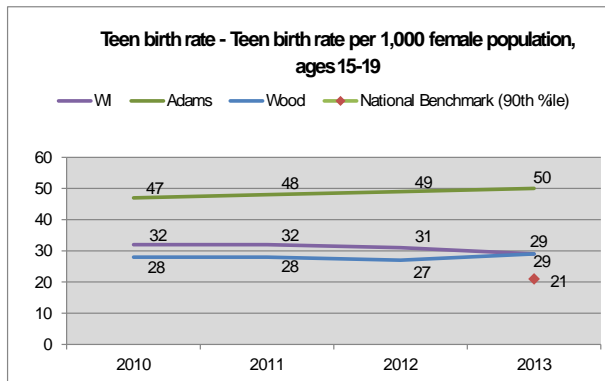
Birth Statistics

Rates of low birth weights in a community are often associated with poor health of the mothers. Low birth weights can lead to higher incidences of fetal mortality, inhibited growth and cognitive development, and chronic disease in later life. It is generally a predictor of newborn health and survival. Low birth weight percentages in Wood County are lower than in Wisconsin and Adams County, and in line with the national benchmark. Rates in Adams County are higher than both the state and the nation, with the rate remaining unchanged since 2010.



County Health Rankings, 2013

Teen birth rates were also analyzed for Wood and Adams Counties and compared to Wisconsin and the Nation. Teen birth rates in Adams County have been significantly higher than Wood County and Wisconsin. The counties and state have rates above the national benchmark. The percentage of children in poverty in Adams County is significantly higher than Wood County and Wisconsin. This trend has been increasing across both the counties and state, but flattening out in 2013. This is an important statistic as poverty among children can often be associated with many negative health consequences throughout childhood.

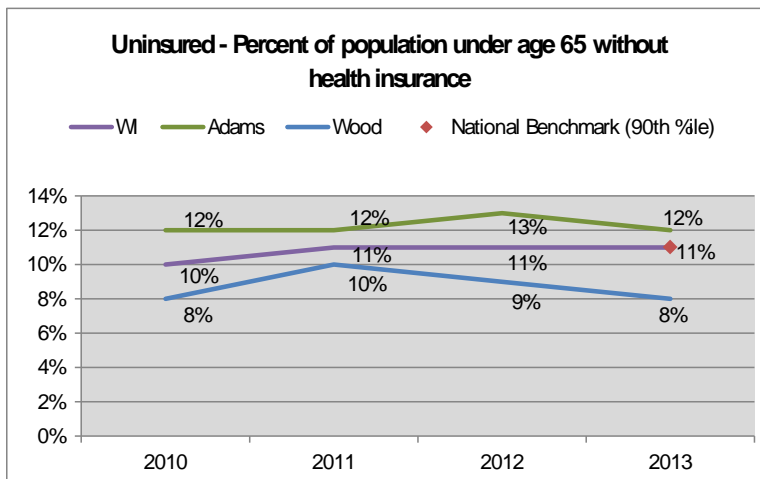


County Health Rankings, 2013

Insurance

Individuals without health insurance often forego care due to high cost, which can lead to a higher prevalence of chronic conditions.

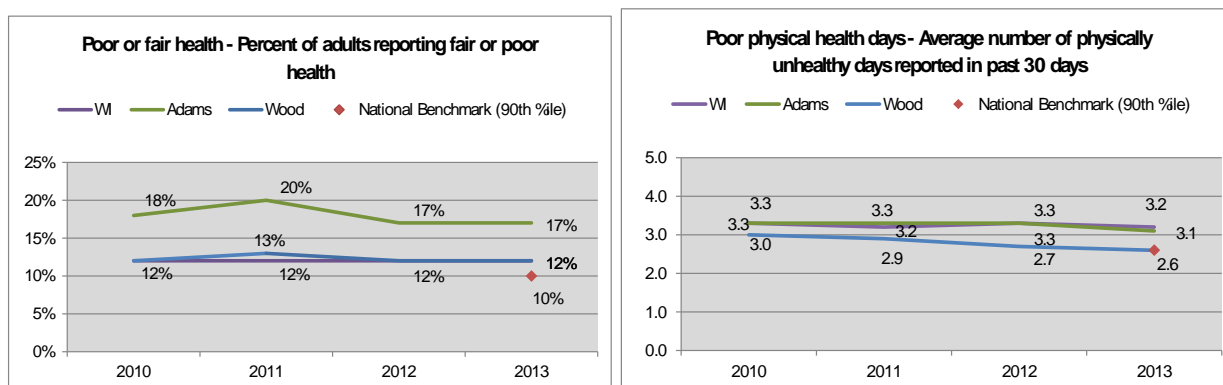
The goal of the Affordable Care Act, which should start to take effect in 2014, is to lower the rate of uninsured and thereby reduce the negative health consequences stemming from lack of affordable health insurance. The uninsured rate in Adams County is slightly higher than the national benchmark. Wood County's uninsured rate is extremely low, and has been dropping since 2011.



County Health Rankings, 2013

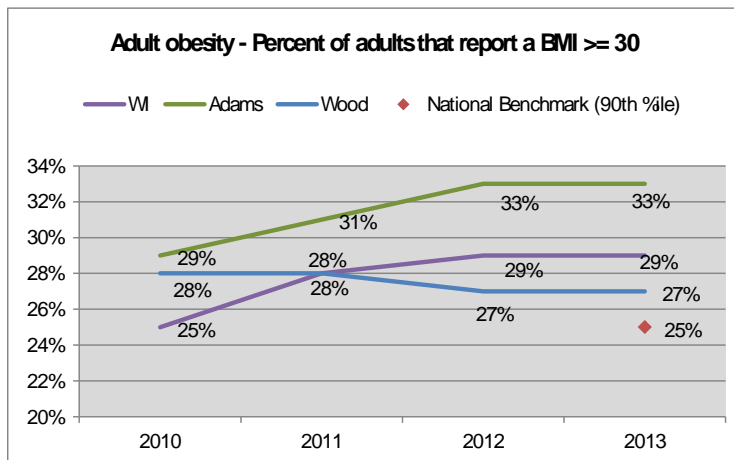
General Population Health

One measure of health within the community included in the County Health Rankings Nationwide study is reported general well-being. Reported health in Adams County was lower than Wood County and Wisconsin, which are just above the national benchmark. A similar self-reported measure is “poor physical health days,” which refer to days in which an individual does not feel well enough to perform daily physical tasks. Rates in Adams County and Wisconsin are slightly higher than Wood County, which is in line with the national benchmark.



County Health Rankings, 2013

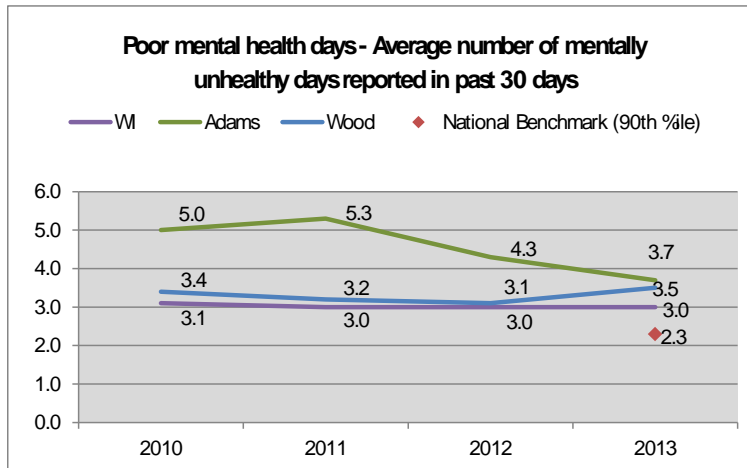
A third measure of general health of the population is the percentage of adult obesity. Nationally, the rate has been around 25% of the population. Rates in Adams County have increased significantly over the past three years to 33%, which is significantly above the national benchmark. Rates in Wood County are just above the national benchmark, while rates in Wisconsin have climbed to 29%. The health ramifications stemming from obesity are significant.



County Health Rankings, 2013

Another indicator, “Poor mental health days,” refers to the number of days in the previous 30 days when a person indicates their activities are limited due to mental

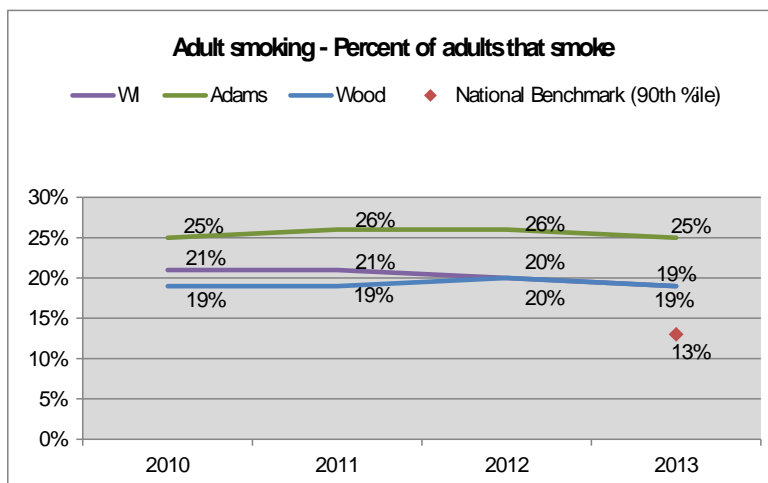
health difficulties. The reported days in Adams County were historically higher than Wood County and Wisconsin, but have declined over the past two years. Mental health has come into the spotlight nationally as an area where continued focus and improvement efforts are warranted.



County Health Rankings, 2013

Adult Smoking

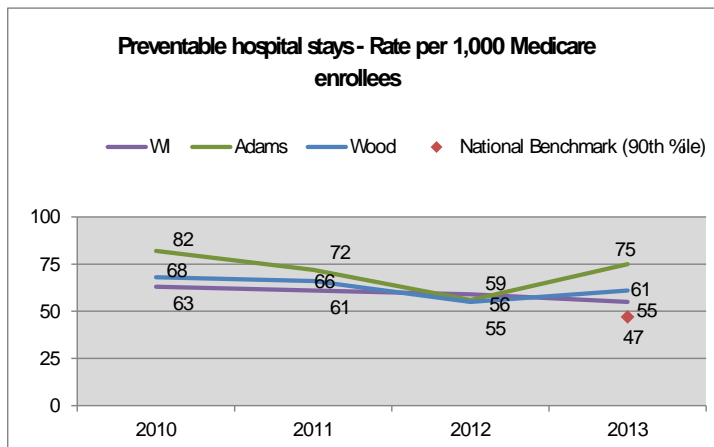
Cigarette smoking is identified as a cause of various cancers, cardiovascular disease, and respiratory conditions, as well as low birthweight and other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential adverse health outcomes and can be valuable for assessing the need for cessation programs or the effectiveness of existing programs. The percentage of adults that report smoking in Adams County is significantly above Wood County and Wisconsin. All three are significantly above the national benchmark of 13%.



County Health Rankings, 2013

Preventable Hospital Stays

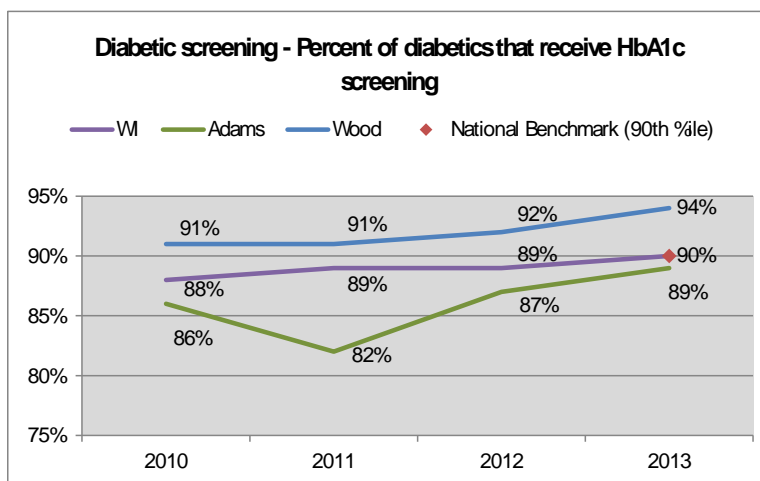
Hospitalization of Medicare Patients for diagnoses treatable in outpatient services may suggest that the care provided in the outpatient setting was less than ideal. The measure may also represent a tendency of the community to overuse hospitals as a main source of care. The rate in Wood County has been is currently 61 stays per 1,000 Medicare enrollees, compared to 55 in Wisconsin. Adams County has fluctuated but is trending higher over the past year.



County Health Rankings, 2013

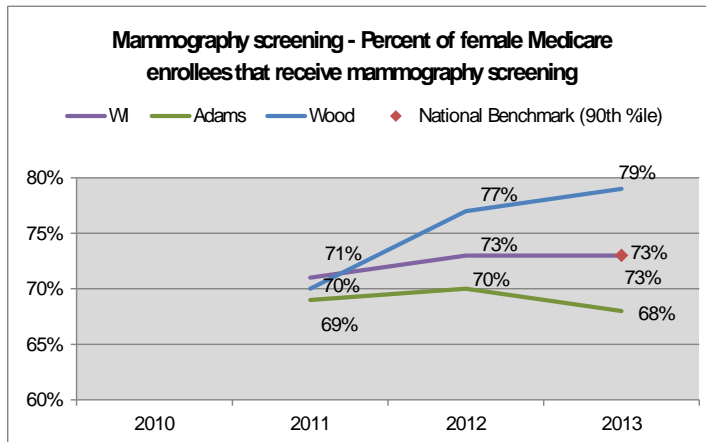
Screening

Diabetic screening records the percentage of diabetic Medicare enrollees that receive HbA1c screenings. Regular HbA1c screenings among diabetic patients is considered the standard of care. It helps assess the management of diabetes over the long term by providing an estimate of how well a patient has managed his or her blood sugar over the past two to three months. When high blood sugar, or hyperglycemia, is addressed and controlled, complications from diabetes can be delayed or prevented. Diabetes screening rates in Wood County are well above the national benchmark and have been steadily climbing. Rates in Adams County are lower than Wisconsin and the national benchmark, but have been increasing since 2011.



County Health Rankings, 2013

Mammography screening is the percent of female Medicare enrollees age 67-69 having at least one mammogram over a two-year period. Evidence suggests that mammography screening reduces breast cancer mortality, especially among older women. Mammography screening in Wood County is well above the national benchmark and has been climbing since 2011. Rates of screening in Adams County are lower than Wisconsin and the national benchmark, and have trended downward slightly over the past year.



County Health Rankings, 2013

Summary of Key Findings and Prioritized Needs

A list of organizations and individuals that participated in the community focus group session can be found in Appendix 1. The RHA Advisory Committee selected individuals with a wide range of backgrounds in service-related agencies and with health-related qualifications to participate in the focus groups. These individuals represent the broad interests of the community served by RHA. Collectively, they advocate on behalf of the medically underserved, low income, medically vulnerable and minority populations within the community through their organizations.

In April of 2013, focus group participants were asked a series of questions designed by Wipfli in conjunction with the Advisory Committee. These questions were developed from a variety of nationally accepted health improvement models and tailored by the Committee to uncover the health needs that may exist within the RHA community. A list of the questions can be found in Appendix 2. Responses were recorded and later condensed into common themes. The following issues were identified through the focus group process (in no particular order):

1. Dental Services for Low-Income Population
2. Mental Health Services, including Substance Abuse and Addiction Services
3. Health Care Literacy and Nutrition Education
4. Outreach to Minority Populations/Cultural Barriers
5. Serving the Needs of the Uninsured and Low Income Population

Wood County Health Department recently conducted a similar CHNA for 2013-2018. RHA has been an important partner in that process, and therefore it is not surprising that there are similarities in health priorities. Through the Health Department's CHNA, the following needs were prioritized:

1. Mental Health
2. Healthy Growth and Development
3. Chronic Disease Prevention and Management (this priority includes nutrition and physical activity).

The health needs were prioritized by the CHNA Advisory Committee and RHA Administrative Council members. The criteria used to prioritize the health needs can be found in Appendix 3. The criteria measures were established by Wipfli and the Committee, drawing from recommendations from the IRS.

Existing Health Care and other Facilities and Resources

A complete list of health care and other facilities and resources available within the community to meet the health needs including location, contact information, and description of services can be found in Appendix 4:

Implementation Plan

Once the health needs were prioritized by the CHNA Advisory Committee and RHA Administrative Council Members, the final step in the CHNA process involved developing an implementation strategy. The purpose of the implementation strategy is to develop a clear set of goals to respond to the priorities identified through the CHNA. The implementation strategy should include a written plan that addresses each of the community health needs identified through the CHNA, describe how the hospital plans to meet the health needs, and identify health needs the hospital does not intend to meet and why.

With the support of Wipfli, the CHNA Advisory Committee and Administrative Council developed the implementation strategy. The committee addressed the following implementation strategy components within each priority identified:

1. Objectives/Strategy
2. Tactics (How)
3. Programs/Resources to Commit
4. Impact of Programs/Resources on Health Need
5. Accountable Parties
6. Partnerships/Collaboration

The detailed implementation strategy for each priority can be found in Appendix 5. In summary, the following priorities were addressed through the implementation strategy:

1. Dental Services for Low-income Population
2. Mental Health Services, including Substance Abuse and Addiction Services
3. Serving the Needs of the Uninsured and Low Income Population.

The implementation strategy detail for each priority located in Appendix 5 provides supporting tactics, programs/resources, accountable parties, and potential partnerships/collaboration for each strategy.

References

Association for Community Health Improvement

Rural Health Works

Flex Monitoring Team

ESRI Business Information Solutions, 2012

County Health Rankings

Wood County Health Department

Appendix 1

List of Participating Organizations for Community Input

Focus Group Session 1 (Riverview Hospital Staff and Administration):

Director of Business Development
President/CEO of Foundation
Health Promotion Coordinator
Director of Rehabilitation Services
VP of Quality
Director of Food and Nutrition
Director of Imaging
VP of IT
VP of Finance
Director of Lean Six Sigma
Director of Patient Financial Services
Director of Nursing
Director of WHC
Director of Finance
Director of Materials Management
Director of Environmental Services
Director of Respiratory Care/EKG

Focus Group Session 2 (Agencies):

Wood County Human Services
Security Health Plan
Renaissance Learning
River Run Senior Living
Wheels of Independence
North Central Community Action Program
Wisconsin Rapids Police Department
Wood County Head Start
Wood County Sheriff's Department
Ho-Chunk Health
Community Care of Central Wisconsin
Wisconsin Rapids Nursing and Rehab
First Congregational Church
United Way
Area High School Students
Domtar – Nekoosa Mill
The Family Center
Wood County Health Department
School District of Wisconsin Rapids
Incourage Community Foundation
Aging and Disability Resource Center of Central Wisconsin
Mid-State Technical College
Arendt Group

Appendix 2

Focus Group Questions

1. Based on your experience, what are the three most significant health care or environmental needs or concerns in your community?
2. Where are the gaps in the availability and/or access to health care services in the community?
3. What are the main reasons or barriers to obtaining health care in the community or taking care of significant health needs? What are they, and how can they be addressed?
4. What groups or vulnerable populations in your community are underserved regarding their health care needs? What are the major obstacles to reaching and serving these groups? What individuals or organizations currently serve these populations?
5. Is Riverview Hospital Association your first choice for health care services? If not, why not?
6. What factors most impact your health care buying decisions?
7. What are the current attitudes and perceptions regarding Riverview Hospital Association?
8. Do you think most people here know about the kind of health services are available to them? How do they learn about them? What are the best ways for the hospital to inform the community about events and services?
9. What is your perception of the current role the hospital plays in the community? What role could or should the hospital play in the community?

Appendix 3

Criteria Used to Prioritize Health Needs

Top Issues Identified	Decision Criteria						Overall Priority Score
	Severity of Problem?	Potential Impact on Health of Population?	Urgency/Importance to the Community?	Feasibility of Change?	Resources Available to Address Problem?	Alignment with Organizational Mission?	
	1-5	1-5	1-5	1-5	Y/N (Y =5, N=0)	Y/N (Y =5, N=0)	
Dental Services for Low Income Population	5	5	5	4	5	5	29
Mental Health Services (IP/OP), inc. Substance Abuse and Addiction Services	5	5	5	1	0	5	21
Health Care Literacy and Nutrition Education	3	3	2	1	5	5	19
Outreach to Minority Populations/Cultural Barriers	1	1	1	3	5	5	16
Serving the Needs of the Uninsured and Low Income Population	3	3	3	1	0	5	15

Appendix 4

Riverview Hospital Association
 Community Health Needs Assessment
 July 31, 2013

Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Activities of Daily Living Assessment	WI Council of the Blind & Visually Impaired	info@wcblind.org	754 Williamson St	Madison	WI	53703	605-255-1166	wcblind.org
Adolescent Medicine	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	715-387-5251	marshfieldclinic.org
Adolescent Medicine	Mile Bluff Medical Center	aemery@milebluff.com	28 Commerce St	Wisconsin Dells	WI	53965	608-254-5888	milebluff.com
Adolescent/Youth Counseling	Behrend Psychology Consultants	bpc@wctc.net	3930 8th St S Suite 101	Wisconsin Rapids	WI	54494	715-423-2030	behrendpsychology.com
Adolescent/Youth Counseling	Central WI Counseling Associates		320 W Grand Ave Suite 304a	Wisconsin Rapids	WI	54495	715-424-6960	cwcounselingassoc.com
Adolescent/Youth Counseling	Childrens Service Society Marshfield	ron.pupp@cssw.org	601 S Central Ave Suite 200	Marshfield	WI	54494	715-387-2729	cssw.org
Adolescent/Youth Counseling	Impact Counseling Services LLC	info@icsclinics.org	301 Ellis Ave #1	Ashland	WI	54806	715-682-3526	icsclinics.org
Adolescent/Youth Counseling	Lutheran Social Services of WI & Upper Michigan		1320 W Clairemont Ave Suite 200	Eau Claire	WI	54701	800-235-5191	
Adolescent/Youth Counseling	Marriage & Family Health Services	marshfieldmigisi@frontier.com	501 South Cherry Ave #5	Marshfield	WI	54449	715-486-8302	marriageandfamilyhealthservices.com
Adolescent/Youth Counseling	Marriage & Family Health Services	mfhsec@shcglobal.net	2925 Mondovi Road	Eau Claire	WI	54701	715-832-0238	
Adolescent/Youth Counseling	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	715-389-5744	marshfieldclinic.org

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Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adolescent/Youth Counseling	Northwest Counseling & Guidance Clinic		110 24th St S	Wisconsin Rapids	WI	54494	715-424-5051	
Adolescent/Youth Counseling	Rawhide Boys Ranch	info@rawhide.org	E7475 Rawhide Road	New London	WI	54961	920-982-6100	rawhide.org
Adolescent/Youth Counseling	Soar Counseling Services	soarcounseling@hotmail.com	11 5th Ave	Shell Lake	WI	54871	715-468-2841	
Adolescent/Youth Counseling	Wood County Human Services	Bob Skytland	441 Garfield ST	Wisconsin Rapids	WI	54494	715-423-1023	
Adolescent/Youth Counseling	Wood County Human Services		2611 12th St S	Wisconsin Rapids	WI	54494	715-421-8800	co.wood.wi.us/departments/unified
Adult Day Health Programs	Clark County Health Care Center Owen	Jodie Prepulah jodie.prepulah@co.clark.wi.us	W4266 State Hwy 29	Owen	WI	54460	715-229-2172	
Adult Day Health Programs	Memory Lane Adult Day Services Saron Lutheran Church		517 9th Ave W	Ashland	WI	54806	715-292-8267	
Adult Day Health Programs	Park Place Adult Day Services	Juliana Goska juliana@solarus.net	220 3rd Ave S	Wisconsin Rapids	WI	54495	715-422-2798	
Adult Day Health Programs	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	freemarkethealthcare.wi.gov
Adult Diabetes Management Clinics	Ministry St Joseph's Hospital	sjhweb@stjosephs-marshfield.org	611 St Joseph Ave	Marshfield	WI	54449	715-387-8255	wisconsinidiabetesinfo.org

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Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult In Home Respite Care	Aspirus VNA Home Health/VNA Extended Care WI Rapids	cathernr@aspirus.org	2031 Peach St	Wisconsin Rapids	WI	54494	715-423-4667	
Adult In Home Respite Care	Home Instead Senior Care	Maura Robinson maura.robinson@homeinstead.com	101 Division St N Unit 6	Stevens Point	WI	54481	715-343-8468	
Adult In Home Respite Care	Ministry Living Well	Rebecca Huebner-Leu rebecca.huebner-leu@ministryhealth.org	1927 N Central Ave Suite A	Marshfield	WI	54449	715-389-9859	ministrylivingwell.org
Adult In Home Respite Care	Respite Care Association of WI	info@respitecarewi.org	6320 Monona Drive #407	Madison	WI	53716	608-222-2033	respitecarewi.org
Adult In Home Respite Care	US Dept of Veterans Affairs regional office	milwaukee.query@va.gov	5400 W National Ave	Milwaukee	WI	53214	877-222-8387	va.gov
Adult In Home Respite Care	Veterans Affairs Medical Center Tomah		500 East Veterans Street	Tomah	WI	54660	877-222-8387	visin12.med.va.gov/tomah
Adult In Home Respite Care	Veterans Affairs Medical Center WR		555 West Grand Ave	Wisconsin Rapids	WI	54495	877-222-8387	
Adult In Home Respite Care	Veterans Service Office of Wood County Marshfield		630 S Central Ave Suite #215, Central plaza	Marshfield	WI	54449	877-222-8387	

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Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult In Home Respite Care	Veterans Service Office of Wood County WR	veterans@co.wood.wi.us	400 Market Street	Wisconsin Rapids	WI	54494	877-222-8387	
Adult Out of Home Respite Care	Clarity Care		2827C Post Road	Stevens Point	WI	54484	715-254-0045	
Adult Out of Home Respite Care	Easter Seals Madison	info@easterseals.com	101 Nob Hill Road Suite 301	Madison	WI	53713	800-422-2324	eastersealswisconsin.com
Adult Out of Home Respite Care	Marshfield Area Respite Care Center (MARCC)	Marilyn Seidl-Kramer_seidl-kramer@tznet.com	205 East 3rd St	Marshfield	WI	54449	715-384-8478	
Adult Out of Home Respite Care	Park Place Adult Day Services	Juliana Goska juliana@solarus.net	220 3rd Ave S	Wisconsin Rapids	WI	54495	715-422-2795	
Adult Out of Home Respite Care	Pine Ridge Assisted Living		2440 Baker St	Wisconsin Rapids	WI	54494	715-421-0045	
Adult Out of Home Respite Care	Respite Care Association of WI	info@respitecarewi.org	6320 Monona Drive #407	Madison	WI	53716	608-222-2033	respitecarewi.org
Adult Out of Home Respite Care	Rice Health Care Facilities, Inc		814 West 14th St	Marshfield	WI	54449	715-387-1188	
Adult Residential Care Homes	Angelus Retirement Communities		5317 W Grand Market Dr Suite E	Appleton	WI	54913	800-367-1011	angeluscommunities.com
Adult Residential Care Homes	Arbor View Court	karla.wecare@gmail.com	3750 Blue Violet Lane	Wisconsin Rapids	WI	54494	715-424-3758	
Adult Residential Care Homes	Arborwood Lodge		3750 Blue Violet Lane	Wisconsin Rapids	WI	54494	715-424-3758	

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Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult Residential Care Homes	Aurora Residential Alternatives		2910 Kingston Road	Wisconsin Rapids	WI	54494	715-421-5719	
Adult Residential Care Homes	Aurora Residential Alternatives		3010 Kingston Road	Wisconsin Rapids	WI	54494	715-424-7780	
Adult Residential Care Homes	Aurora Residential Alternatives		3020 Kingston Road	Wisconsin Rapids	WI	54494	715-424-8343	
Adult Residential Care Homes	Aurora Residential Alternatives		2920 Kingston Road	Wisconsin Rapids	WI	54494	715-421-5753	
Adult Residential Care Homes	Aurora Residential Alternatives #19		5307 6th Ave	Pittsville	WI	54466	715-884-2210	
Adult Residential Care Homes	Aurora Residential Alternatives #19		5311 6th Ave	Pittsville	WI	54466	715-884-2527	
Adult Residential Care Homes	Best Place 2 B		2941 Shady Lane	Wisconsin Rapids	WI	54494	715-421-0555	
Adult Residential Care Homes	Brentwood Senior Communities		633 Cameron Road	Rice Lake	WI	54868	715-736-7400	
Adult Residential Care Homes	Bridgewood CBRF		810 16th Ave S	Wisconsin Rapids	WI	54495	715-423-3455	
Adult Residential Care Homes	Browns Elmwood Inn		521 Elm Street	Wisconsin Rapids	WI	54494	715-421-2244	
Adult Residential Care Homes	Browns Hazel Inn		1171 21st St N	Wisconsin Rapids	WI	54494	715-421-2676	
Adult Residential Care Homes	Browns Maple Inn		8203 County Rd T	Arpin	WI	54410	715-652-2850	
Adult Residential Care Homes	Cameron House		1372 24 3/8 Street	Cameron	WI	54822	715-205-3746	

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Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult Residential Care Homes	Care Partners		1627 Kern Ave	Rice Lake	WI	54868	715-234-7719	
Adult Residential Care Homes	Catholic Charities Diocese of Superior CCB Housing Management (Acorn Apartments)	southerndistrictccb@yahoo.com	2721 10th St S	Wisconsin Rapids	WI	54494	715-421-0080	ccbsuperior.org
Adult Residential Care Homes	Cedar Gate		S2929 N. Frey Ave	Marshfield	WI	54449	715-384-4657	
Adult Residential Care Homes	Clarity Care		2827C Post Road	Stevens Point	WI	54481	715-254-0045	
Adult Residential Care Homes	Comforts of Home Adult Family Home		812 East 18th Street	Marshfield	WI	54449	715-207-0678	
Adult Residential Care Homes	Country Terrace		1631 Kern Ave	Rice Lake	WI	54868	715-234-2012	
Adult Residential Care Homes	Country View Assisted Living		8679 Hwy 186	Arpin	WI	54410	715-652-2407	
Adult Residential Care Homes	Creative Community Living Services CCLS		2451 48th St S	Wisconsin Rapids	WI	54494	715-423-4098	
Adult Residential Care Homes	Creative Community Living Services CCLS		314 E Main Street	Watertown	WI	53094	920-261-1345	

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Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult Residential Care Homes	Golden Horizon's Assisted Living		1704 East McMillian Street	Marshfield	WI	54449	715-389-8535	
Adult Residential Care Homes	Grove		1030 Grove Ave	Wisconsin Rapids	WI	54494	715-423-8020	
Adult Residential Care Homes	Harmony Living Centers, LLC		2230 Grove Ave	Wisconsin Rapids	WI	54494	715-421-2121	
Adult Residential Care Homes	Heartland Family Care		1120 Gardner St	Wisconsin Rapids	WI	54495	715-421-4698	
Adult Residential Care Homes	Hewitt House CBRF		11002 Main Street	Hewitt	WI	54441	715-389-2281	
Adult Residential Care Homes	Just Like Home		707 Community Drive	Colby	WI	54421	715-223-1910	
Adult Residential Care Homes	Liberty Home Assisted Living		109 4th St	Nekoosa	WI	54457	715-886-1988	
Adult Residential Care Homes	Lighthouse II		315 S Linden Ave	Marshfield	WI	54449	715-387-0341	
Adult Residential Care Homes	Maplecroft Retirement Community		1333 E Memorial Drive	Barron	WI	54812	715-537-9200	
Adult Residential Care Homes	Marshfield Care Center LLC		814 West 14th St	Marshfield	WI	54449	715-387-1188	marshfieldcare.com
Adult Residential Care Homes	Monroe Manor		508 E Monroe Ave	Barron	WI	54812	715-537-5700	
Adult Residential Care Homes	Murphy Adult Family Home		5194 Tower Drive	Auburndale	WI	54412	715-652-3678	

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Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult Residential Care Homes	Pisces LLC Parkside Point		503 West 17th Street	Marshfield	WI	54449	715-384-8470	
Adult Residential Care Homes	Rennes Group Inc The Renaissance		1500 Pepper Ave	Wisconsin Rapids	WI	54494	715-424-6500	
Adult Residential Care Homes	River City Estates Assisted Living		M311 County Road C	Marshfield	WI	54449	715-7486-9140	
Adult Residential Care Homes	River City Estates, LLC		5512 Kellner Road	Wisconsin Rapids	WI	54494	715-421-1599	
Adult Residential Care Homes	River City Estates, LLC 11		5510 Kellner Road	Wisconsin Rapids	WI	54494	715-451-1599	
Adult Residential Care Homes	River City Estates, LLC 111		550 Wisconsin Street	Wisconsin Rapids	WI	54494	715-213-9580	
Adult Residential Care Homes	River City Estates, LLC IV		541 Garfield St	Wisconsin Rapids	WI	54495	715-423-1420	
Adult Residential Care Homes	River City Estates, LLC V		1810 Lincoln Street	Wisconsin Rapids	WI	54494	715-423-1477	
Adult Residential Care Homes	River's Edge		251 Woodard St	Chetek	WI	54728	715-924-2964	
Adult Residential Care Homes	Smiling Faces	smilingfaceshome@yahoo.com	421 16th St S	Wisconsin Rapids	WI	54494	715-213-7474	
Adult Residential Care Homes	Smith Family Home		10477 Hope Trail	Auburndale	WI	54412	715-652-2703	
Adult Residential Care Homes	Smiths Country Living		10478 Hope Trail	Auburndale	WI	54412	715-652-3608	
Health Care Resources								

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Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Adult Residential Care Homes	Specht Enterprises Inc		S2518 Eagle Road	Marshfield	WI	54449	715-305-7001	
Adult Residential Care Homes	Specht Enterprises Inc - Lighthouse 11		315 S Linden Ave	Marshfield	WI	54449	715-387-0341	
Adult Residential Care Homes	T&C Adult Homes (A Touch of Home 11)		720 Cypress Ave	Marshfield	WI	54449	715-384-4851	touchofhome.info
Adult Residential Care Homes	The Sycamore House		721 S Sycamore Ave	Marshfield	WI	54449	715-486-8033	
Adult Residential Care Homes	Thomas Landing		950 Bear Paw Ave	Rice Lake	WI	54868	715-736-6060	
Adult Residential Care Homes	Villa Pines Living Center	mboucher@villapines.com	201 Park Street	Friendship	WI	53934	608-339-3361	villapines.com
Adult Residential Care Homes	Wells Nature View Community Based Residential Facility	Jim Wells	1016 S. Adams Ave	Marshfield	WI	54449	715-384-7615	
Adult Residential Care Homes	Willman AFH		11854 Country Road T	Marshfield	WI	54449	715-389-0457	
Adult Residential Care Homes	Young at Heart LLC	Lora lorajohnbarh@hotmail.com	301 North Schmidt	Marshfield	WI	54449	715-894-2578	
Adult State/Local Health Insurance Programs	AARP	wistate@aarp.org	222 W Washington Ave	Madison	WI	53703	866-448-3611	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website

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Adult State/Local Health Insurance Programs	BadgerRX Gold Program Navitus Health Solutions	customerservice@badgerrxgold.com	PO Box 1031	Appleton	WI	54912	866-806-9382	badgerrxgold.com
Adult State/Local Health Insurance Programs	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	access.wisconsin.gov
Adult State/Local Health Insurance Programs	WI Public Health Information & Referral Services	WisPubHealth@mch-hotlines.org	1900 South Ave	LaCrosse	WI	54601	608-775-5586	mch-hotlines.org
Adult State/Local Health Insurance Programs	Wood County Human Services		400 Market Street	Wisconsin Rapids	WI	54495	715-421-8600	co.wood.wi.us
Caregiver/Care Receiver Support Groups	Aging & Disability Resource Center of Central WI (Centralia Center)	tsdrew@mail.co.marathon.wi.us	220 South 3rd Ave Suite 2	Wisconsin Rapids	WI	54495	888-486-9545	adrc-cw.com
Caregiver/Care Receiver Support Groups	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	715-387-5251	marshfieldclinic.org
Caregiver/Care Receiver Support Groups	Parents Information & Education Resource (PIER)	ironkids@wctc.net	6211 North Park Road	Wisconsin Rapids	WI	54494	715-423-7182	pierwi.web.officelive.com/default.aspx
Caregiver/Care Receiver Support Groups	Park Place Adult Day Services	juliana@solarus.net	220 3rd Ave S	Wisconsin Rapids	WI	54495	715-422-2795	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website

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Caregiver/Care Receiver Support Groups	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-423-6060	riverviewclinic.net
Caregiver/Care Receiver Support Groups	US Dept of Veterans Affairs regional office	milwaukee.query@va.gov	5400 W National Ave	Milwaukee	WI	53214	800-827-1000	va.gov
Case/Care Management	Children & Youth with Special Health Care Needs - Northern	julia.stavran@co.marathon.wi.us	1200 Lake View Drive Room 200, Lakeview Professional Plaza	Wausau	WI	54403	715-261-1900	co.marathon.wi.us/cys hcn.asp
Children's In Home Respite Care	Respite Care Association of WI	info@respitecarewi.org	6320 Monona Drive #407	Madison	WI	53716	608-222-2033	respitecarewi.org
Children's Out of Home Respite Care	Childrens Service Society		620 South 76th St Suite 120	Milwaukee	WI	53214	414-453-1400	
Children's Out of Home Respite Care	East Gate Alliance Church Parent Time Out	cmamarshfield@frontier.com	2203 East Becker Road	Marshfield	WI	54449	715-387-3654	
Children's Out of Home Respite Care	Easter Seals of Wisconsin	info@easterseals.com	101 Nob Hill Road Suite 301	Madison	WI	53713	800-422-2324	eastersealswisconsin.com
Children's Out of Home Respite Care	Lac Courte Oreilles LCO Tribal Services		13394 West Trepania Road	Hayward	WI	54843	715-634-8934	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website

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Children's Out of Home Respite Care	Lutheran Social Services of WI & Upper Michigan		16 Boon Blvd	Neillsville	WI	54456	715-743-8080 ext 100	homme-lss.org
Children's Out of Home Respite Care	Respite Care Association of WI	info@respitewi.org	6320 Monona Drive #407	Madison	WI	53716	608-222-2033	respitewi.org
Children's Out of Home Respite Care	WI Public Health Information & Referral Services	WisPubHealth@mch-hotlines.org	1900 South Ave	LaCrosse	WI	54601	800-642-7837	mch-hotlines.org
Children's State/Local Health Insurance Programs	BadgerRX Gold Program Navitus Health Solutions	customerservice@badgerrxgold.com	PO Box 1031	Appleton	WI	54912	866-806-9382	badgerrxgold.com
Children's State/Local Health Insurance Programs	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	access.wisconsin.gov
Children's State/Local Health Insurance Programs	WI Public Health Information & Referral Services	WisPubHealth@mch-hotlines.org	1900 South Ave	LaCrosse	WI	54601	608-775-5586	mch-hotlines.org
Children's State/Local Health Insurance Programs	Wood County Human Services		400 Market Street	Wisconsin Rapids	WI	54495	715-421-8600	co.wood.wi.us
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website

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Community Clinic for Low Income	Family Health Center of Marshfield Inc		1307 N. St Joseph Ave	Marshfield	WI	54449	715-221-5700	marshfieldclinic.org
Community Clinics for Native American Community	Ho-Chunk Nation Health Dept	Karen Martin karen.martin@ho-chunk.com	W9855 Airport Road	Wisconsin Rapids	WI	54494	715-284-9851 ext 5051	
Community Wellness Programs	Aging & Disability Resource Center of Central WI (Centralia Center) - Marshfield	adrc@adrc-cw.com	300 S Peach St Suite 1	Marshfield	WI	54449	715-384-8479	adrc-cw.com
Community Wellness Programs	Aging & Disability Resource Center of Central WI (Centralia Center) - Nekoosa	adrc@adrc-cw.com	205 Market St	Nekoosa	WI	54457	715-421-0017	
Community Wellness Programs	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	715-389-4475	marshfieldclinic.org
Community Wellness Programs	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	175-421-7500	riverviewclinic.net
Dementia Management	Alzheimer's & Dementia Alliance of WI	support@alzisc.org	517 North Segoe Rd Suite 301	Madison	WI	53705	608-232-3400	alzheimer's and dementia alliance
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website

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Dementia Management	Golden Living Center - Three Oaks		209 Wilderness View Drive	Marshfield	WI	54449	715-389-600	goldenlivingcenters.org
Dementia Management	N.E.W. Curative Rehabilitation Inc (Green Bay)	dbuckley@newcurative.org	2900 Curry Lane	Green Bay	WI	54311	920-468-1161	
Dementia Management	N.E.W. Curative Rehabilitation Inc (Wausau)		364 Grand Ave Job Center	Wausau	WI	54403	800-636-1161	
Developmental Disabilities Behavior Management Programs	UW Marshfield/Wood County	msfadmit@uwc.edu	2000 West 5th St	Marshfield	WI	54449	715-421-8863	marshfield.uwc.edu
Developmental Disabilities Behavior Management Programs	Wood County Human Services		1600 North Chestnut Ave	Marshfield	WI	54449	715-421-2345	
Emergency Dental Care	Bridge Community Health Clinic	info@bridgeclinic.org	1810 North 2nd St	Wausau	WI	54403	715-848-4884	
Emergency Dental Care	The Lakes Community Health Center (Ashland Clinic)	info@thelakeschc.org	719 East Main St	Ashland	WI	54806	715-684-2200	the lakeschc.org/location/ashland
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Exercise Classes/Groups	Adams Public Library	jeffw@scls.lib.wi.us	569 North Cedar St Suite 1	Adams	WI	53910	608-339-4250	scls.lib.wi.us/acl

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Exercise Classes/Groups	Aging & Disability Resource Center of Central WI (Centralia Center)	Jane Orcutt adrc@adrc-cw.com	205 Market St	Nekoosa	WI	54457	715-421-0017	
Exercise Classes/Groups	Aging & Disability Resource Center of Central WI (Marshfield)	adrc@adrc-cw.com	300 S Peach St Suite 1	Marshfield	WI	54449	715-384-8479	adrc-cw.com
Exercise Classes/Groups	Arthritis Foundation WI Chapter	info.wi@arthritis.org	1650 S 108th St	West Allis	WI	53214	414-321-3933	arthritis.org
Exercise Classes/Groups	Bethany Lutheran Services		618 West River St	New Lisbon	WI	53950	608-562-3807	
Exercise Classes/Groups	Crossroads Church	crossroadschurchtalk@tds.net	5467 First Ave	Pittsville	WI	54466	715-884-2665	
Exercise Classes/Groups	Pittsville Community Center		8237 Main St	Pittsville	WI	54466	715-424-8468	
Exercise Classes/Groups	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-421-7500	riverviewclinic.net
Exercise Classes/Groups	Rome Town Hall & Fire Dept First Responders		1156 Alpine Drive	Nekoosa	WI	54457	715-325-6512	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Exercise Classes/Groups	The Lowell Center	sflanagan@wirapids.org	220 3rd Ave S Suite 3	Wisconsin Rapids	Wi	54495	715-421-1051	wirapids.org/departme nt
Exercise Classes/Groups	Marshfield Area YMCA	mmichaler@mfldymca.org	410 West McMillan St	Marshfield	WI	54449	715-387-4900	mfldymca.org

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Exercise Classes/Groups	South Wood County YMCA		211 Wisconsin River Dr	Port Edwards	WI	54469	715-818-6019	
Eye Care Expense Assistance	Vision USA The Wisconsin Project	visionusa@aoa.org	6510 Grand Teton Plaza Suite 312	Madison	WI	53719	877-435-2020	woa-eyes.org/vision-usa-public
General Crisis Intervention Hotlines	Family Crisis Center		1616 Wisconsin River Drive	Stevens Point	WI	54481	715-343-7102	capserv.org
General Crisis Intervention Hotlines	WI Public Health Information & Referral Services	WisPubHealth@mch-hotlines.org	1900 South Ave	LaCrosse	WI	54601	608-775-5586	mch-hotlines.org
General Crisis Intervention Hotlines	Wood County Human Services		2611 12th St S	Wisconsin Rapids	WI	54494	715-421-2345	co.wood.wi.us/departments/unified
General Crisis Intervention Hotlines	Wood County Sheriffs Dept		400 Market Street	Wisconsin Rapids	WI	54494	715-421-8700	
General Medical Care	Apsirus Doctors Clinic	doctors@wctc.net	2031 Peach St	Wisconsin Rapids	WI	54494	715-423-0122	aspirus.org
General Medical Care	Family Health Center of Marshfield Inc		1307 N. St Joseph Ave	Marshfield	WI	54449	715-221-5700	marshfieldclinic.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
General Medical Care	Family Health Medical & Dental Center (Wautoma)	ted@famhealth.com	400 South Townline Road	Wautoma	WI	54982	920-787-5514	
General Medical Care	Lakeview Medical	moravitz.christy@lakeviewmedical.org	1100 North Main St	Rice Lake	WI	54868	715-234-1515	

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General Medical Care	Marshfield Clinic (Phillips)		104 Trinity Drive	Phillips	WI	54555	715-339-2101	
General Medical Care	Memorial Health Center (Medford)	mhcmktg@aspirus.org	135 South Gibson	Medford	WI	54451	715-748-2121	
General Medical Care	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-423-6060	riverviewclinic.net
General Medical Care	Riverview Medical Center (Lakes Clinic)	rha@rhahealthcare.org	1160 Rome Center Drive	Nekoosa	WI	54457	715-325-8300	rhahealthcare.org
General Medical Care	Riverview Medical Center (Nekoosa Clinic)		1015 Angelus Drive	Nekoosa	WI	54457	715-886-2100	
General Medical Care	St. Vincent De Paul Thrift Store Marshfield	svdpoutreach@frontier.com	169 N Central Ave	Marshfield	WI	54449	715-387-0395	stvincentsmarshfield.org
General Medical Care	UW Cancer Center Riverview		410 Dewey St	Wisconsin Rapids	WI	54494	715-421-7448	rhacancercenter.org
General Medical Care	Veterans Assistance Foundation Inc		312 Superior Ave	Tomah	WI	54660	608-372-8387	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
General Mental Health Information/Education	NAMI National Alliance on Mental Illness (Madison)	nami@namiwisconsin.org	4233 West Beltline Highway	Madison	WI	53711	715-592-4522	namiwisconsin.org
General Mental Health Information/Education	NAMI National Alliance on Mental Illness	Marlene Broeske	604 S Chestnut St	Marshfield	WI	54449	715-384-6790	nami.org

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tion	(Marshfield)							
General Mental Health Information/Education	NAMI National Alliance on Mental Illness (Stevens Point)	namiwisc@choiceonemail.com	6617 Old Hwy 18	Stevens Point	WI	54481	715-798-2809	namiwisconsin.org
General Mental Health Information/Education	NAMI National Alliance on Mental Illness (WR)		2011 10th St S	Wisconsin Rapids	WI	54494	715-459-4053	nami.org
General Mental Health Information/Education	Parents Information & Education Resource (PIER)	ironkids@wctc.net	6211 North Park Road	Wisconsin Rapids	WI	54494	715-423-7182	pierwi.web.officelive.com/default.aspx
General Mental Health Information/Education	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	access.wisconsin.gov
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
General Mental Health Information/Education	Wood County Health Dept	skunferman@co.wood.wi.us	420 Dewey Street	Wisconsin Rapids	WI	54494	715-421-8924	co.wood.wi.us/health
General Sexuality/Reproductive Health Education	Family Planning Health Services (Stevens Point)		200 Division St Suite K	Stevens Point	WI	54481	715-345-2929	fphs.org

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General Sexuality/Reproductive Health Education	Planned Parenthood of WI		1355 8th St S	Wisconsin Rapids	WI	54494	715-423-9610	
Group Residences for Adults with Disabilities	Clarity Care	mary.kummerow-johnson@claritycare.org	613 West 11th St	Marshfield	WI	54449	715-389-2720	claritycare.org
Group Residences for Adults with Disabilities	Lutheran Social Services of WI & Upper Michigan	chris.d@lsswis.org	810 16th Ave S	Wisconsin Rapids	WI	54495	715-423-3455	
Health Related Advocacy Groups	ABC for Health, Inc	info@safetyweb.org	32 North Bassett St	Madison	WI	53703	800-585-4222	abcforhealth.org
Health Related Advocacy Groups	AIDS Resource Center of WI - Schofield	jessica.martens@arcw.org	1105 Grand Ave Suite 1	Schofield	WI	54476	800-334-2437	arcw.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Health Related Advocacy Groups	American Diabetes Association (WI Affiliate)	jrupnow@diabetes.org	375 Bishops Way Suite 220	Brookfield	WI	53005	414-778-5500	diabetes.org
Health Related Advocacy Groups	Arthritis Foundation WI Chapter	info.wi@arthritis.org	1650 S 108th St	West Allis	WI	53214	414-321-3933	arthritis.org
Health Related Advocacy Groups	Metastar		2909 Landmark Place	Madison	WI	53713	608-274-1940	metastar.com
High Risk Health	Health Insurance	HIRSweb@WPSIC.co	1751 West	Madison	WI	53708	800-828-	hirsp.org

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Insurance Pools	Risk Sharing Plan	m	Broadway				4777	
Holistic Health Care	Breast Cancer Recovery	info@bcrecovery.org	2800 Royal Ave Suite 306	Madison	WI	53713	608-661-4178	bcrecovery.org
Home Based Mental Health Services	Aspirus VNA Home Health	tss@aspirus.org	5409 Vern Holmes Drive	Stevens Point	WI	54481	715-345-1447	chesys.org
Home Based Mental Health Services	Marriage & Family Health Services	marshfieldmigisi@frontier.com	501 South Cherry Ave #5	Marshfield	WI	54449	715-486-8302	marriageandfamilyhealthservices.com
Home Based Mental Health Services	Marriage & Family Health Services (Ladysmith)		612 Worden Ave East	Ladysmith	WI	54848	715-532-0632	
Home Based Mental Health Services	Marriage & Family Health Services (Mikan Program)	mfhsec@shcglobal.net	2925 Mondovi Road	Eau Claire	WI	54701	715-832-0238	
Home Health Aide Services	American Home Patient		204 East Upham St	Marshfield	WI	54449	715-387-1789	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Home Health Aide Services	Aspirus VNA Home Health	tss@aspirus.org	5409 Vern Holmes Drive	Stevens Point	WI	54481	715-345-1447	chesys.org
Home Health Aide Services	Bay Area Health LLC- Ashland	ashland@homeoxygen.com	1601 Beaser Ave	Ashland	WI	54806	715-682-9500	homemedicalproducts.hmeproviders.com
Home Health Aide Services	Clarity Care		2827C Post Road	Stevens Point	WI	54481	715-254-0045	
Home Health Aide Services	Creative Community Living Services CCLS		2451 48th St S	Wisconsin Rapids	WI	54494	715-423-4047	

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Home Health Aide Services	Home Instead Senior Care	Maura Robinson maura.robinson@homeinstead.com	101 Division St N Unit 6	Stevens Point	WI	54494	715-343-8468	homeinstead.com
Home Health Aide Services	Memorial Medical Center Neillsville	bteigen@memorialmedcenter.org	216 Sunset Place	Neillsville	WI	54456	715-743-3101	
Home Health Aide Services	Ministry Home Care - Hospice Marshfield	tricia.thumann@ministryhealth.org	303 W Upham St Suite 200	Marshfield	WI	54449	715-387-9685	ministryhomecare.org
Home Health Aide Services	Ministry Living Well	Rebecca Huebner-Leu rebecca.huebner-leu@ministryhealth.org	1927 N Central Ave Suite A	Marshfield	WI	54449	715-389-9859	ministrylivingwell.org
Home Health Aide Services	Northern Lights Services Inc		706 Bratley Drive	Washburn	WI	54891	715-373-5244	northernlightsservices.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Home Health Aide Services	Walgreens Respiratory Service		3060 Progress Road	Madison	WI	53716	866-614-0947	
Home Health Aide Services	WI Public Health Information & Referral Services	WisPubHealth@mch-hotlines.org	1900 South Ave	LaCrosse	WI	54601	800-642-7837	mch-hotlines.org
Home/Community Care Financing Programs	Bureau of Developmental Disabilities		201 East Washington Ave	Madison	WI	53707	608-264-9848	dhs.wisconsin.gov/bdds/cip/index.htm

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Home/Community Care Financing Programs	Wood County Human Services (WR)	tcallahan@co.wood.wi.us	2611 12th St S	Wisconsin Rapids	WI	54494	715-421-8848	co.wood.wi.us/departments/unified
In Home Hospice Care	Aging & Disability Resource Center of Central WI (Centralia Center)	adrc@adrc-cw.com	220 South 3rd Ave Suite 1	Wisconsin Rapids	WI	54495	715-423-5591	adrc-cw.com
In Home Hospice Care	Ministry Home Care - Hospice Marshfield	tricia.thumann@ministryhealth.org	303 W Upham St Suite 200	Marshfield	WI	54449	715-387-7052	ministryhomecare.org
In Home Hospice Care	Ministry Home Care - Hospice Marshfield (home care WR)	info@ministryhomecare.org	220 3rd Ave S Suite 102	Wisconsin Rapids	WI	54495	715-423-5590	ministryhomecare.org
In Home Hospice Care	Ministry Home Care -Stevens Point		2501 Main St	Stevens Point	WI	54481	715-346-5355	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Indian Health Service Clinics	Ho-Chunk Nation Health Dept	Karen Martin karen.martin@ho-chunk.com	W9855 Airport Road				715-284-9851 ext 5051	
Indian Health Service Clinics	Ho-Chunk Tribal Health Office Nekoosa		916 Chakh-hah-chee Lane	Nekoosa	WI	54457	715-886-5444	ho-chunknation.com
Intermediate Care Facilities for Developmentally Disabled	Clark County Health Care Center Owen	Jodie Prepulah jodie.prepulah@co.clark.wi.us	W4266 State Hwy 29	Owen	WI	54460	715-229-2172	

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Intermediate Care Facilities for Developmentally Disabled	Wellington Place		1661 S Biron Dr	Wisconsin Rapids	WI	54494	715-423-5600	wellingtonplacebiron.org
Issue Agency	Board on Aging & Long Term Care - Madison	boaltc@ltc.state.wi.us	1402 Pankratz St Suite 11	Madison	WI	53704	608-346-7013	longtermcare.wi.gov
Issue Agency	Personal Development Center Inc, Domestic Violence & Assault Ser	rsstangl@pdcmarshfield.com	214 West 2nd St	Marshfield	WI	54449	715-384-2971	pdcmarshfield.com
Issue Agency	The Family Center Inc		500 25th St N	Wisconsin Rapids	WI	54494	715-421-1511	familycnt.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Issue Agency	WI Fathers for Children & Families Inc		PO Box 1742	Madison	WI	53701	608-255-3237	wisconsinfathers.org
Long Term Care Insurance Information/Counseling	Board on Aging & Long Term Care - Madison	boaltc@ltc.state.wi.us	1402 Pankratz St Suite 11	Madison	WI	53704	608-246-7013	longtermcare.wi.gov
Long Term Care Insurance Information/Counseling	Board on Aging & Long Term Care - Stevens Point		5424 US Hwy 10 East Ste F	Stevens Point	WI	54482	800-242-1060	

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Long Term Care Insurance Information/Counseling	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	access.wisconsin.gov
Long Term Care Issues	Community Care of Central WI		2821 8th St Suite 12	Wisconsin Rapids	WI	54494	715-818-5100	communitycareofcentralwisconsin.org
Long Term Care Ombudsman Programs	Board on Aging & Long Term Care - Madison	boaltc@lrc.state.wi.us	1402 Pankratz St Suite 11	Madison	WI	53704	800-815-0015	longtermcare.wi.gov
Long Term Care Ombudsman Programs	Board on Aging & Long Term Care - Stevens Point		5424 US Hwy 10 East Ste F	Stevens Point	WI	54482	715-345-5344	
Long Term Home Health Care	Community Care of Central WI		2821 8th St Suite 12	Wisconsin Rapids	WI	54494	715-818-5100	communitycareofcentralwisconsin.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Long Term Home Health Care	Ministry Living Well	Rebecca Huebner-Leu rebecca.huebner-leu@ministryhealth.org	1927 N Central Ave Suite A	Marshfield	WI	54449	715-389-9859	ministrylivingwell.org
Medical Care Expenses Assistance	ABC for Health, Inc	bmcbride@safety.org	32 North Bassett St	Madison	WI	53703	800-585-4222	abcforhealth.org
Medical Care Expenses Assistance	Cystic Fibrosis Foundation WI Chapter	wisconsin@cff.org	20875 Crossroads Circle Suite 350	Waukesha	WI	53186	262-798-2060	cff.org

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Medical Care Expenses Assistance	Episepsy Foundation Heart of Wi	Ann Hubbardcne@epilepsywisconsin.org	1004 1st St Suite 5	Stevens Point	WI	54481	715-341-5713	epilepsywisconsin.org
Medical Care Expenses Assistance	Incourage Community Foundation	dvruwink@cfswc.org	478 East Grand Ave	Wisconsin Rapids	WI	54494	715-423-3863	incouragecf.org
Medical Care Expenses Assistance	Leukemial/Lymphoma Society	annmarie.frakes@lls.org	200 South Executive Dr Suite 202	Brookfield	WI	53005	262-785-4220	lls.org/wi
Medical Care Expenses Assistance	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	800-782-8581	marshfieldclinic.org
Medical Care Expenses Assistance	McMillan Memorial Library	askmcm@scls.lib.wi.us	490 East Grand Ave	Wisconsin Rapids	WI	54494	715-423-1040	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Medical Care Expenses Assistance	Parents Information & Education Resource (PIER)	ironkids@wctc.net	6211 North Park Road	Wisconsin Rapids	WI	54494	952-992-4459	pierwi.web.officelive.com/default.aspx
Medical Care Expenses Assistance	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-421-7426	riverviewclinic.net
Medical Care Expenses Assistance	St Luke's Lutheran Church	mail@stlukesluthern.com	2011 10th St S	Wisconsin Rapids	WI	54494	715-423-5990	stlukesluthern.com
Mental Health Associations	Nami National Alliance on	nami@namiwisconsin.org	4233 West Beltline Highway	Madison	WI	53711	608-268-6000	nami.org

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	Mental Illness - Madison							
Mental Health Associations	Nami National Alliance on Mental Illness - Marshfield		604 S Chestnut St	Marshfield	WI	54449	715-387-1016	nami.org
Mental Health Associations	Nami National Alliance on Mental Illness - Stevens Point	namiwisc@choiceonemail.com	6617 Old Hwy 18	Stevens Point	WI	54482	715-592-4522	namiwisconsin.org
Mental Health Associations	Nami National Alliance on Mental Illness - WR		2011 10th St S	Wisconsin Rapids	WI	54494	715-459-4053	nami.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Mental Health Counselors	Clark County Health Dept		517 Court St Room 105	Neillsville	WI	54456	715-743-5105	co.clark.wi.us/clarkcounty/departments/publichealth
Mental Health Drop In Centers	Midstate Independent Living Consultants	milc@milc-inc.org OR rsiskoff@milc-inc.org	3262 Church St Suite 1	Stevens Point	WI	54481	715-207-6622	milcinc.net
Mental Health Drop In Centers	Midstate Independent Living Consultants - A Better Way Clubhouse		205 South Cherry Ave	Marshfield	WI	54449	715-344-4210	
Mental Health Drop In Centers	Wood County Human Services		511 East Fourth St	Marshfield	WI	54449	715-384-5555	

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Mental Health Hotlines	Nami National Alliance on Mental Illness	nami@namiwisconsin.org	4233 West Beltline Highway	Madison	WI	53711	800-950-6264	namiwisconsin.org
Mental Health Hotlines	Wood County Human Services - WR		2611 12th St S	Wisconsin Rapids	WI	54494	715-421-8800	co.wood.wi.us/departments/unified
Mental Health Related Support Groups	Immanuel Lutheran Church & School	info@immanuelmarshfield.org	604 South Central	Marshfield	WI	54449	715-387-1016	immanuelmarshfield.org
Mental Health Related Support Groups	Nami National Alliance on Mental Illness	nami@namiwisconsin.org	4233 West Beltline Highway	Madison	WI	53711	608-268-6000	namiwisconsin.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Mental Health Related Support Groups	Nami National Alliance on Mental Illness - Marshfield		604 S Chestnut St	Marshfield	WI	54449	715-387-1016	nami.org
Mental Health Related Support Groups	Nami National Alliance on Mental Illness - Stevens Point	namiwisc@choiceonemail.com	6617 Old Hwy 18	Stevens Point	WI	54482	715-798-2809	namiwisconsin.org
Mental Health Related Support Groups	Nami National Alliance on Mental Illness - WR		2011 10th St S	Wisconsin Rapids	WI	54494	715-459-4053	nami.org
Mental Health Related Support Groups	St Luke's Lutheran Church	mail@stlukeslutheran.com	2011 10th St S	Wisconsin Rapids	WI	54494	715-423-5990	stlukeslutheran.com

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Personal Care	Advantage Home Care		3930 8th St S	Wisconsin Rapids	WI	54494	715-423-5250	
Personal Care	Aging & Disability Resource Center of Central WI (Centralia Center)	kreberhardt@mail.co.marathon.wi.us	220 S 3rd Ave Suite 1	Wisconsin Rapids	WI	54495	715-421-0014	adrc-cw.com
Personal Care	Aspirus VNA Home Health - Marshfield		1714 N Central Ave Suite A	Marshfield	WI	54449	715-387-1219	
Personal Care	Aspirus VNA Home Health - Stevens Point	tss@aspirus.org	5409 Vern Holmes Drive	Stevens Point	WI	54481	715-345-1447	chesys.org
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Personal Care	Aspirus VNA Home Health/VNA Extended Care WI Rapids	cathernr@aspirus.org	2031 Peach St	Wisconsin Rapids	WI	54494	715-423-4667	
Personal Care	Clarity Care		2827C Post Road	Stevens Point	WI	54481	715-254-0045	
Personal Care	Community Care of Central WI		2821 8th St Suite 12	Wisconsin Rapids	WI	54494	715-818-5100	communitycareofcentralwisconsin.org
Personal Care	Katie Beckett Program (MA Program) Northern Region		115 North 6th St	Wausau	WI	54403	715-261-8811	isswis.org
Personal Care	Marshfield Senior Services Inc		PO Box 897	Marshfield	WI	54449	715-387-8004	marshfieldseniorservices.com

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Personal Care	Ministry Living Well	Rebecca Huebner-Leu rebecca.huebner-leu@ministryhealth.org	1927 N Central Ave Suite A	Marshfield	WI	54449	715-389-9859	ministrylivingwell.org
Personal Care	N.E.W. Curative Rehabilitation Inc - Green Bay	dbuckley@newcurative.org	2900 Curry Lane	Green Bay	WI	54311	920-468-1161	
Personal Care	N.E.W. Curative Rehabilitation Inc - Wausau		364 Grand Ave Job Center	Wausau	WI	54403	800-636-1161	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Personal Care	Nicolet Staffing Home Care	dsanders@nicoletstaffing.com	3230 Plover Rd	Wisconsin Rapids	WI	54494	715-424-8367	
Personal Care	Opportunity Development Centers, Inc	info@odcinc.com	1191 Huntington Ave	Wisconsin Rapids	WI	54494	715-424-2712	odcinc.com
Personal Care	Sekardia Nava LLC	victoria@sekardia.com	2034 W Pine Forest Road	Mercer	WI	54547	715-892-5384	sedardia.com
Personal Care	US Dept of Veterans Affairs regional office	milwaukee.query@va.gov	5400 W National Ave	Milwaukee	WI	53214	877-222-8387	va.gov
Personal Care	Veterans Affairs Medical Center - Tomah		500 East Veterans Street	Tomah	WI	54660	877-222-8387	visin12.med.va.gov/tomah
Personal Care	Veterans Affairs Medical Center WR		555 West Grand Ave	Wisconsin Rapids	WI	54495	877-222-8387	

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Personal Care	Veterans Service Office of Wood County	veterans@co.wood.wi.us	400 Market Street	Wisconsin Rapids	WI	5494	877-222-8387	
Personal Care	Veterans Service Office of Wood County - Marshfield		630 S Central Ave Suite #215, Central plaza	Marshfield	WI	54449	877-222-8387	
Personal Care	WI Dept of Health Services	DHSwebmaster@wisconsin.gov	1 West Wilson St	Madison	WI	53703	608-266-1865	access.wisconsin.gov
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Personal Health Care Advocate Services	Ministry St Joseph's Hospital	Julie Haupt	611 St Joseph Ave	Marshfield	WI	54449	715-389-3925	stjosephs-marshfield.org
Personal Health Care Advocate Services	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-423-6060	riverviewclinic.net
Podiatry/Foot Care	Mile Bluff Medical Center	kmatteson@milebluff.com	28 Commerce St	Wisconsin Dells	WI	53965	608-254-5888	milebluff.com
Podiatry/Foot Care	Park Place Adult Day Services	Juliana Goska juliana@solarus.net	220 3rd Ave S Suite 2	Wisconsin Rapids	WI	54495	715-422-2795	
Prescription Expense Assistance	Aging & Disability Resource Center of Central WI (Centralia Center)	adrc@adrc-cw.com	220 3rd Ave S suite 1	Wisconsin Rapids	WI	54495	715-421-0014	adrc-cw.com
Prescription Expense Assistance	AIDS Resource Center of WI - Schofield	jessica.martens@arcw.org	1105 Grand Ave Suite 1	Schofield	WI	54476	800-334-2437	arcw.org

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Prescription Expense Assistance	Leukemia/Lymphoma Society	annmarie.frakes@lls.org	200 South Executive Dr Suite 203	Brookfield	WI	53005	262-785-4220	lls.org/wi
Prescription Expense Assistance	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	715-389-4475	marshfieldclinic.org
Prescription Expense Assistance	Marshfield Salvation Army		149 N Central	Marshfield	WI	54449	800-242-7094	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Prescription Expense Assistance	North Central Community Action Program of WI Rapids	ncaap.jbd@solarus.net	2111 8th St S Suite 102	Wisconsin Rapids	WI	54494	715-424-2581	
Prescription Expense Assistance	UW Cancer Center Riverview		410 Dewey St	Wisconsin Rapids	WI	54494	715-421-7448	rha Cancer Center.org
Prescription Expense Assistance	Wisconsin Rapids Salvation Army NCCAP		2111 8th St S Suite 102	Wisconsin Rapids	WI	54494	715-424-2581	
Private Health Care Practices	Riverview Medical Center -Lakes Clinic	rha@rhahealthcare.org	1160 Rome Center Drive	Nekoosa	WI	54457	715-325-8300	rhahealthcare.org
Private Health Care Practices	Riverview Medical Center -Nekoosa Clinic		1015 Angelus Drive	Nekoosa	WI	54457	715-886-2100	
Public Health Nursing	WI Division of Public Health		PO Box 2659	Madison	WI	53701	608-266-1251	dhs.wisconsin.gov

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Public Health Nursing	Wood County Health Dept	kbrewer@co.wood.wi.us	420 Dewey St 4th Floor	Wisconsin Rapids	WI	54494	715-421-8911	co.wood.wi.us/health
Recreation Centers	Dyracuse Motorcycle Recreational Area		1156 Cty Trk D	Nekoosa	WI	54457	715-325-8014	romewi.com
Recreation Centers	Nekoosa Senior Community Center		416 Crestview Lane	Nekoosa	WI	54457	715-421-4099	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Recreation Centers	South Wood County Recreation Center		2711 16th St S	Wisconsin Rapids	WI	54494	715-421-3311	swcyha.org
Recreation Centers	The Lowell Center	sflanagan@wirapids.org	220 3rd Ave S Suite 3	Wisconsin Rapids	WI	54495	715-421-1051	wirapids.org/department
Recreation Centers	Tri-Lakes Management District (Lake Sherwood)		1146 West Queens Way Lodge	Nekoosa	WI	54457	715-325-3250	
Recreational Clubs	Dyracuse Motorcycle Recreational Area	pmclaughlin83@yahoo.com	1156 Cty Trk D	Nekoosa	WI	54457	715-325-8014	
Recreational Clubs	Heart of WI Sportsman's Club Trap & Skeet	denjoyl@wsn.com	PO Box 756	Wisconsin Rapids	WI	54495	715-421-9906	heartofwisportsmansclub.net
Recreational Clubs	Historic Point Basse, Inc	info@historicpointbasse.com	PO Box 295	Nekoosa	WI	54457	715-886-4202	historicpointbasse.com
Recreational Clubs	Hub City Central Model Railroad		PO Box 1326	Marshfield	WI	54449	715-384-2578	

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	Club							
Recreational Clubs	Kellner Knights Snowmobile Club	conner_justin@hotmail.com	6130 Pointe Place	Wisconsin Rapids	WI	54494	715-459-1546	kellnerknights.com
Recreational Clubs	Kiwanis Club of WR	president@wrkiwanis.org	3221 80th St S	Wisconsin Rapids	WI	54494	715-421-5328	wrkiwanis.org
Recreational Clubs	The Sports Den	info@thesportsden.net	1202 S Central Ave	Marshfield	WI	54449	715-384-3832	thesportsden.net
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Recreational Clubs	Trap & Skeet Club of Marshfield		2022 Becker Rd	Marshfield	WI	54449	715-305-5866	
Recreational Clubs	WR Boxing club	mahersauf@aol.com	559 Cranmoor Road Old Alexander Middle School	Nekoosa	WI	54457	715-886-4189	
Respite Care Subsidies	Aging & Disability Resource Center of Central WI (Centralia Center)	tsdrew@mail.co.marathon.wi.us	220 3rd Ave S Suite 1	Wisconsin Rapids	WI	54495	888-486-9545	adrc-cw.com
Respite Care Subsidies	Wood County Human Services		400 Market Street	Wisconsin Rapids	WI	54495	715-421-8600	co.wood.wi.us
School Health Programs	Wood County Health Dept	kbrewer@co.wood.wi.us	420 Dewey St 4th Floor	Wisconsin Rapids	WI	54494	715-421-8911	co.wood.wi.us/health
State Medicaid Managed Care Environment Programs	Wood County Human Services		400 Market Street	Wisconsin Rapids	WI	54495	888-794-5722	co.wood.wi.us

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State/Local Health Insurance Information/Counseling	Board on Aging & Long Term Care - Madison	boaltc@lhc.state.wi.us	1402 Pankratz St Suite 11	Madison	WI	53704	608-246-7013	longtermcare.wi.gov
State/Local Health Insurance Information/Counseling	Board on Aging & Long Term Care - Stevens Point		5424 US Hwy 10 East Ste F	Stevens Point	WI	54482	800-815-0015	
Health Care Resources								
Services Provided	Agency	Contact Person	Address	City	State	Zip	Phone Number	Website
Urgent Care Centers	Aspirus Doctor's Clinic		2031 Peach St	Wisconsin Rapids	WI	54494	715-423-02122	
Urgent Care Centers	Marshfield Clinic	nesbitt.richard@marshfieldclinic.org	1000 North Oak Ave	Marshfield	WI	54449	800-782-8581	marshfieldclinic.org
Urgent Care Centers	Moundview Memorial Hospital & Clinic	jnormington@moundview.org	402 West Lake	Friendship	WI	53934	608-339-6350	moundview.org
Urgent Care Centers	Riverview Medical Center	rha@rhahealthcare.org	410 Dewey St	Wisconsin Rapids	WI	54494	715-423-6060	riverviewclinic.net
Well Baby Care	WI Division of Public Health		PO Box 2659	Madison	WI	53701	608-266-1251	dhs.wisconsin.gov
Well Baby Care	Wood County Health Dept	skunferman@co.wisconsin.gov	420 Dewey St 4th Floor	Wisconsin Rapids	WI	54494	715-421-8923	co.wisconsin.gov/health
Women's Health Centers	Aspirus Doctor's Clinic	doctors@wctc.net	2031 Peach St	Wisconsin Rapids	WI	54494	715-423-0122	aspirus.org
Women's Health Centers	Burnett County Health and Human Services	kmpeterson@burnettcounty.org	7410 Cty Rd K #280	Siren	WI	54872	715-349-7600 ext 1263	burnettcounty.com

Riverview Hospital Association
Community Health Needs Assessment
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Women's Health Centers	WI Women's Health Foundation Rural Women's Health Programs	bkolehouse@wwhf.org	817 Whiting Ave	Stevens Point	WI	54481	715-344-2074	womenshealth.gov
Women's Health Centers	Riverview Family Clinic		410 Dewey Street	Wisconsin Rapids	WI	54494	715-421-7474	
Workplace Wellness Programs	Wood County Courthouse		400 Market Street room 203-A	Wisconsin Rapids	WI	54495	715-421-8400	co.wood.wi.us

Appendix 5

Riverview Hospital Association
Wisconsin Rapids, WI

Community Health Needs Assessment
Implementation Plan

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Priority: Dental Services for Low Income Populations

Objective/Strategy

- Riverview will increase the availability of dental services to Medicaid and Badger Care recipients

Tactics (How)

- Increase hours of operation
- Utilize Marshfield Dental Center to reduce appointment wait times

Programs/Resources to Commit

- Secure funding for expanding hours of operation
- Recruit and employ staff for expanded hours
- Maintain referral relationship with Marshfield Dental Center

Impact of Programs/Resources on Health Need

- Increase in number of individuals served
- Decrease in number of patients on waiting list

Accountable Parties

- Mike Bovee, V.P. of Finance
- Susan Berard, Director of Clinical Services
- Andy Metcalf, President of Riverview Health Care Foundation
- Nan Taylor, Director of Business Development & Community Relations

Partnerships/Collaboration

- Riverview Health Care Foundation
- United Way of Inner Wisconsin

Priority: Mental Health Services, including Substance Abuse and Addiction Services

Objective/Strategy

- Riverview will expand current mental health services, as well as support other initiatives that improve access to mental health and addiction services

Tactics (How)

- Increase mental health providers in service area
- Support mental health initiatives at the Wood County Health Department
- Promote addiction services currently available

Programs/Resources to Commit

- Recruit and employ a clinical psychologist
- Use website to promote addiction services currently available
- Collaborate with Wood County Public Health on mental health initiatives

Impact of Programs/Resources on Health Need

- Increase in number of individuals served with mental health/addiction issues

Accountable Parties

- Mike Bovee, V.P. of Finance
- Sue Berard, Director of Clinical Services
- Sara Keiser, M.D. – Psychiatrist
- Nan Taylor, Director of Business Development & Community Relations
- Andy Metcalf, President of Riverview Healthcare Foundation

Partnerships/Collaboration

- Wood County Public Health Department
- Unified Services
- Department of Health & Family Services

Priority: Health Care Literacy and Nutrition Education

Objective/Strategy

- Riverview will continue to offer programming to improve health care literacy and nutrition education for low income and underserved populations

Tactics (How)

- Riverview Hospital Association will not fully address the health care objective identified above at this time due to limited financial resources and the need to allocate resources to the top two priorities previously identified.
- The Wood County Health Department's Community Needs assessment has identified nutrition education as a need under the priority of Healthy Growth and Development and will be developing initiatives to address this need

Programs/Resources to Commit

- A health library will be available on the Riverview website providing health and nutrition education
- Riverview will commit staff resources for nutrition education for cancer survivors who participate in the South Wood County YMCA's Live Strong Program
- Riverview does commit staff resources to nutrition education and programming for youth that attend the Boys and Girls Club of Wisconsin Rapids
- Riverview provides a class to pregnant women that covers nutrition education as part of the curriculum

Impact of Programs/Resources on Health Need

- Website traffic specific to the Health Library
- Number of participants in nutrition education programs

Accountable Parties

- Nan Taylor, Director of Business Development and Community Relations
- Maggie Joosten, Director of Family Birth Place
- Liz Moadlo, Director of Nutritional Services
- Lori Smith, Director of UW Cancer Center – Riverview

Partnerships/Collaboration

- South Wood County YMCA
- Wood County Public Health Department
- Boys and Girls Club of Wisconsin Rapids Area

Priority: Outreach to Minority Populations/Cultural Barriers

Objective/Strategy

- Riverview will continue to provide outreach services to minority populations to overcome cultural barriers

Tactics (How)

- Riverview is committed to serving the needs of the entire population through their mission
- All Riverview employees must complete a computer-based education program called Cultural Competency annually. The course covers cultural diversity and sensitivity, interpreter services, patient rights, health literacy, and equal employment laws. Employees must complete a post-test to indicate knowledge and understanding of the course content
- The Riverview Employee Evaluation process evaluates each employee in behavior based values that are aligned with the organization's mission. Each employee is evaluated on the value of Caring: "All patients and their families are treated in a caring, confidential manner with dignity, honesty and integrity"
- Riverview employs a patient advocate who serves as the primary contact for patient complaints and concerns
- Riverview employs language interpreters to serve the needs of the population with language barriers

Programs/Resources to Commit

- Computer Based Training – Cultural Competency
- Performance Evaluations
- Interpreter Services

Impact of Programs/Resources on Health Need

- An analysis of patient satisfaction surveys, that are delineated by ethnicity, do not indicate concerns or comments regarding a lack of sensitivity to minority or cultural needs. The patient Advocate will continue to monitor and address any concerns.

Accountable Parties

- Thomas Hunsberger, V.P. of Human Resources
- Jane Walczak, Education Coordinator
- Katie Schneider, Patient Advocate
- Management Team

Partnerships/Collaboration

- N/A

Priority: Serving the Needs of the Uninsured and Low Income Population

Objective/Strategy

- Riverview will continue to serve the needs of the uninsured and low income populations

Tactics (How)

- Low income and underinsured patients receive services at Riverview Hospital, regardless of their ability to pay

Programs/Resources to Commit

- Riverview will continue to offer financial assistance to underinsured and low income populations through Riverview Hospital Association's Community Care and Patient Note Receivable Programs
- UW Cancer Center Riverview – Patient Fund
- Riverview Diabetes and Nutrition Center

Impact of Programs/Resources on Health Need

- Low income and uninsured population will receive care

Accountable Parties

- Mike Bovee, V.P. of Finance
- Sherrie Evenson, Director of Patient Financial Services
- Andy Metcalf, President of Riverview Healthcare Foundation
- Lori Smith, Director of UW Cancer Center-Riverview

Partnerships/Collaboration

- N/A