

Providing
the right care,
at the right time,
in the right place...
with the best
patient outcomes.



Catheter Associated Urinary Tract Infections (UTI)

1 in the past 40 months
0 Medication errors in the past ten years that have caused significant patient harm.

Updated November 2018

Inpatient Falls

We are developing and implementing strategies to reduce the number of Inpatient falls. In the past two years- 19 reported inpatient falls- **zero** patient experienced significant harm.

Update November 2018

MEASURE OF
QUALITY
PERFORMANCE

30 DAY

RE-ADMISSION RATE

Patients returning to the hospital within 30 days of their previous admission. Goal to score lower than national average:

OUR PERFORMANCE:

6% year -to- date

NATIONAL AVERAGE FOR SIMILAR HOSPITALS:

15.6%



ASPIRUS™

+ LANGLADE HOSPITAL™

Passion for excellence. Compassion for people.

Compassion for people through the delivery of exceptional services that exceed the needs, wants and aspirations of our customers.



Best Possible Score on Inpatient National Survey

80.7% goal

MEASURE OF SERVICE PERFORMANCE

67.9% our score

Best Possible Score on Clinic Outpatient National Survey

78.5% goal

71.4% our score

Independently administered Inpatient survey shows percentage of people who rank our hospital a BEST POSSIBLE 9 or 10 score on a 1-10 scale

According to Centers for Medicare & Medicaid Services (CMS) survey results, Aspirus Langlade Hospital is a 4 Star Hospital.



ASPIRUS™

LANGLADE HOSPITAL™

Passion for excellence. Compassion for people.

Aspirus attracts,
engages and
empowers great
people to work
together in a safe and
healthy environment to
provide excellent care
to all we serve.



MEASURE OF
PEOPLE
PERFORMANCE

Employee Engagement & Perception

Measures employee
perception and
overall satisfaction with
their jobs.

OUR SCORE as of June 8, 2018

83.7%

GOAL:

82.8%

People

16.67% First Year Turnover FY18

91 Job Shadows in 2018

150 Students and Interns in 2018

125 Volunteers in 2018

Aspirus Langlade Hospital is
the largest employer in
Langlade County.



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Passion for excellence. Compassion for people.

As a Ministry of Jesus, we heal people, promote health and strengthen communities.



EXPANDING

In 2018 Aspirus Langlade Hospital invested **\$1.5 million** into building renovations.

In FY18, Aspirus Langlade Hospital provided **\$8,671,362.00** of community service activities through our community benefits program.

Community Care Financial Assistance
Community Education
Health Professions Education
Bike Helmet Giveaways
Classes and Seminars
Support Groups
Volunteer Support
Reach Out and Read



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+ LANGLADE HOSPITAL™

Passion for excellence. Compassion for people.

Maintain strong financial performance to support our strategic plan and mission.



ASPIRUS LANGLADE
HOSPITAL
MEASURE OF
FINANCE
PERFORMANCE

Patient Visits

July-September 2018

CLINIC VISITS Includes Antigo, Elcho & Birnamwood.

13,441

EMERGENCY DEPARTMENT VISITS

2,967

WALK IN VISITS

3,069

ENDOSCOPIC PROCEDURES

252

Operating Margin

As a NON PROFIT ORGANIZATION,

Aspirus Langlade Hospital re-invests 100% of it's revenue into our people, facilities, technology and the community.

YEAR TO DATE ON 12-31-18

11.4%

2018 YEAR-END GOAL:

7.7%



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